

# **Extraflame**®

Riscaldamento a Pellet



UK

**PELLET STOVES USER MANUAL**

**COMFORT P70 H49 5.0**

**MADE IN ITALY**  
design & production

004330012 - Rev 000

APPLY TECHNICAL  
DATA LABEL



## ATTENTION



**SURFACES CAN BECOME VERY HOT!  
ALWAYS USE PROTECTIVE GLOVES!**

*During combustion, thermal energy is released that significantly increases the heat of surfaces, doors, handles, controls, glass, exhaust pipes, and even the front of the appliance. Avoid contact with those elements if not wearing protective clothing (protective gloves included). Make sure children are aware of the danger and keep them away from the stove during operation.*

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*We thank you for having chosen our company; our product is a great heating solution developed from the most advanced technology with top quality machining and modern design, aimed at making you enjoy the fantastic sensation that the heat of a flame gives, in complete safety.*

## **WARNINGS**

This instructions manual is an integral part of the product: make sure that it always accompanies the appliance, even if transferred to another owner or user, or if transferred to another place. If it is damaged or lost, request another copy from the area technician. This product is intended for the use for which it has been expressly designed. The manufacturer is exempt from any liability, contractual and extracontractual, for injury/damage caused to persons/animals and objects, due to installation, adjustment and maintenance errors and improper use.

**Installation must be performed by qualified staff, which assumes complete responsibility for the definitive installation and consequent good functioning of the product installed. One must also bear in mind all laws and national, regional, provincial and town council Standards present in the country in which the appliance has been installed, as well as the instructions contained in this manual.**

**The use of the appliance must comply with all local, regional, national and European regulations.**

**The Manufacturer cannot be held responsible for the failure to comply with such precautions.**

**After removing the packaging, ensure that the content is intact and complete. Otherwise, contact the dealer where the appliance was purchased. All electric components that make up the product must be replaced with original spare parts exclusively by an authorised after-sales centre, thus guaranteeing correct functioning.**

## **SAFETY**

**♦ THE APPLIANCE MAY BE USED BY CHILDREN 8 YEARS OF AGE OR OLDER AND INDIVIDUALS WITH REDUCED PHYSICAL, SENSORY, OR MENTAL CAPACITIES OR WITHOUT EXPERIENCE OR THE NECESSARY KNOWLEDGE, PROVIDED THAT THEY ARE SUPERVISED OR HAVE**

RECEIVED INSTRUCTIONS ON SAFE USE OF THE APPLIANCE AND THAT THEY UNDERSTAND THE INHERENT DANGERS.

- ♦ THE GENERATOR MUST NOT BE USED BY PERSONS (INCLUDING CHILDREN) WITH REDUCED PHYSICAL, SENSORY AND MENTAL CAPACITIES OR WHO ARE UNSKILLED PERSONS, UNLESS THEY ARE SUPERVISED AND TRAINED REGARDING USE OF THE APPLIANCE BY A PERSON RESPONSIBLE FOR THEIR SAFETY.
- ♦ THE CLEANING AND MAINTENANCE REQUIRED BY THE USER MUST NOT BE PERFORMED BY CHILDREN WITHOUT SUPERVISION.
- ♦ CHILDREN MUST BE CHECKED TO ENSURE THAT THEY DO NOT PLAY WITH THE APPLIANCE.
- ♦ DO NOT TOUCH THE GENERATOR WHEN YOU ARE BAREFOOT OR WHEN PARTS OF THE BODY ARE WET OR DAMP.
- ♦ IT IS FORBIDDEN TO MODIFY THE APPLIANCE IN ANY WAY.
- ♦ DO NOT PULL, REMOVE, TWIST THE ELECTRICAL CABLES COMING OUT OF THE PRODUCT EVEN IF IT IS DISCONNECTED FROM THE MAINS.
- ♦ IT IS ADVISED TO POSITION THE POWER SUPPLY CABLE SO THAT IT DOES NOT COME INTO CONTACT WITH HOT PARTS OF THE APPLIANCE.
- ♦ THE POWER SUPPLY PLUG MUST BE ACCESSIBLE AFTER INSTALLATION.
- ♦ DO NOT CLOSE OR REDUCE THE DIMENSIONS OF THE AIRING VENTS IN THE PLACE OF INSTALLATION. THE AIRING VENTS ARE ESSENTIAL FOR CORRECT COMBUSTION.
- ♦ THE COMBUSTION CHAMBER DOOR MUST ALWAYS BE CLOSED WHEN THE STOVE IS OPERATING AND MUST ONLY BE OPENED TO ADD FUEL, LIGHT AND CLEAN IT.
- ♦ THE HEARTH DOOR MUST ALWAYS BE CLOSED DURING NORMAL FUNCTIONING OF THE PRODUCT.
- ♦ WHEN THE APPLIANCE IS FUNCTIONING AND HOT TO THE TOUCH, ESPECIALLY ALL EXTERNAL SURFACES, ATTENTION MUST BE PAID
- ♦ CHECK FOR THE PRESENCE OF ANY OBSTRUCTIONS BEFORE SWITCHING THE APPLIANCE ON FOLLOWING A PROLONGED PERIOD OF INACTIVITY.
- ♦ THE GENERATOR HAS BEEN DESIGNED TO ADJUST ITSELF AUTOMATICALLY IN PARTICULAR OPERATING CONDITIONS
- ♦ THE GENERATOR HAS BEEN DESIGNED TO FUNCTION IN ANY CLIMATIC CONDITION. IN PARTICULARLY ADVERSE CONDITIONS (STRONG WIND, FREEZING) SAFETY SYSTEMS MAY INTERVENE

**THAT SWITCH THE GENERATOR OFF. IF THIS OCCURS, CONTACT THE TECHNICAL AFTER-SALES SERVICE AND ALWAYS DISABLE THE SAFETY SYSTEMS.**

- ♦ **IN THE EVENT THE FLUE CATCHES FIRE, USE SUITABLE SYSTEMS FOR SUFFOCATING THE FLAMES OR REQUEST HELP FROM THE FIRE BRIGADE.**
- ♦ **THIS APPLIANCE MUST NOT BE USED TO BURN WASTE**
- ♦ **NEVER USE PETROL, KEROSENE, LIGHTER FUEL, ETHANOL OR SIMILAR LIQUIDS TO START OR "RELIGHT" THE GENERATOR.**
- ♦ **DURING THE FILLING PHASE DO NOT PUT THE BAG OF PELLETS TO INTO CONTACT WITH THE PRODUCT**
- ♦ **THE MAJOLICAS ARE TOP QUALITY ARTISAN PRODUCTS AND AS SUCH CAN HAVE MICRO-DOTS, CRACKLES AND CHROMATIC IMPERFECTIONS. THESE FEATURES HIGHLIGHT THEIR VALUABLE NATURE. DUE TO THEIR DIFFERENT DILATION COEFFICIENT, THEY PRODUCE CRACKLING, WHICH DEMONSTRATE THEIR EFFECTIVE AUTHENTICITY. TO CLEAN THE MAJOLICAS, IT IS RECOMMENDED TO USE A SOFT, DRY CLOTH. IF A DETERGENT OR LIQUID IS USED, THE LATTER COULD PENETRATE INSIDE THE CRACKLES, HIGHLIGHTING THEM.**
- ♦ **SINCE THE PRODUCT CAN TURN ON AUTOMATICALLY THANKS TO THE TIMER, OR REMOTELY USING THE DEDICATED APPLICATIONS, IT IS STRICTLY FORBIDDEN TO LEAVE ANY COMBUSTIBLE OBJECT WITHIN THE SAFETY DISTANCES INDICATED ON THE TECHNICAL DATA PLATE.**
- ♦ **INTERNAL COMBUSTION CHAMBER PARTS CAN BE SUBJECT TO EXTETICAL WARN, IT DOESN'T AFFECT THE FUNCTIONALITY**

## **ROUTINE MAINTENANCE**

Based on Decree 22 January 2008 n°37 art.2, routine maintenance means interventions aimed at reducing degradation due to normal use, as well as dealing with accidental events entailing the need of first interventions, which however do not modify the structure of the system upon which one is intervening or its intended use according to the requirements laid down by the technical standards in force and by the manufacturer's use and maintenance manual.

## INSTALLATION

### GENERAL

The support surfaces and/or points must have a suitable load-bearing capacity to support the weight of the appliance, of the accessories and coatings. The generator must be on the level for correct operation.

The flue extraction and hydraulic connections must be carried out by qualified personnel who must issue documentation of conformity according to the regulations of the country of installation.

**The installer must give the owner or their representative, the declaration of system conformity, in accordance with current legislation, including:**

- 1) the use and maintenance manual of the appliance and of the system components (such as for example, the smoke ducts, chimney, etc.);
- 2) photocopy or photograph of the chimney plaque;
- 3) system booklet (where applicable).

*The installer must ask to be issued with a receipt stating that the documentation has been provided, and must keep it with a copy of the technical documentation relating to the installation.*

If installed in a condominium, the administrator must be consulted beforehand.

If necessary, check the exhaust fume emissions after installation. Any inspection point included should be watertight.

### COMPATIBILITY

Installation in premises with fire hazards is forbidden. Installation in residential premises where the following situations occur is also prohibited:

1. where there are liquid fuel-operated appliances with continuous or intermittent operation, which draw the combustion air in the room in which they are installed.
2. where there are type B gas appliances intended for room heating, with or without production of DHW and in adjacent and adjoining premises.
3. where, in any case, the pressure difference measured during installation between the internal and external environment is greater than 4 Pa.

N.B.: Watertight appliances can also be installed in the cases indicated by points 1, 2 and 3 of this paragraph.

### INSTALLATIONS IN BATHROOMS, BEDROOMS AND STUDIO FLATS

Installation in bathrooms, bedrooms and studio flats is only allowed for sealed or closed hearth appliances with ducted combustion air taken from the outside.

### MINIMUM DISTANCES FROM COMBUSTIBLE MATERIALS

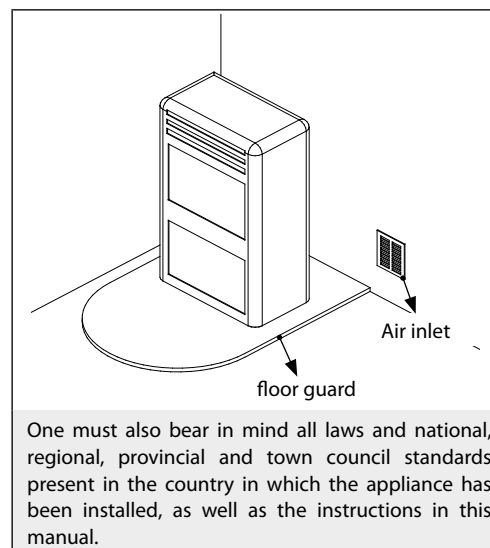
Installation next to combustible or heat-sensitive materials is permitted, **provided that suitable safety distances are maintained, as specified in the CEMI (CE Marking Information), the Declaration of Performance (DoP) and the label at the beginning of the manual (page 2).**

We suggest using non-combustible material for the side and rear walls and support surface on the floor.

If the floor is made of combustible material, it is recommended to use a non-combustible protective layer, which must cover the area under the appliance and extend forward by at least the distance specified as  $d_p$ .

For installation near non-flammable materials, a minimum side and rear clearance must be maintained, as indicated by the distance marked  $d_{non}$ .

For products with rear spacers, installation flush with the wall is allowed at the rear only.



### MAINTENANCE PREPARATION

It might be necessary to place the product away from adjacent walls for maintenance operations. This operation must be carried out by a technician who is qualified to disconnect the flue gas evacuation ducts and subsequent connection. For generators connected to the plumbing system, a connection must be provided between the system and the stove that allows the generator to be moved at least 1 metre away from adjacent walls during extraordinary maintenance work performed by a qualified technician.

### INSTALLATION OF INSERTS

When installing inserts, it is necessary to prevent access to the internal parts of the appliance, and when removing them, it must not be possible to access live parts.

Any wiring, such as the power cable or room probes, must be positioned in such a way that they are not damaged when the insert is moved and do not come into contact with hot parts. If a cavity made of combustible material is installed, it is advisable to take all the safety precautions indicated in the installation regulations.

## VENTILATION AND AERATION OF THE INSTALLATION PREMISES

Ventilation, in the case of a non-watertight generator and/or non-watertight installation, must be carried out respecting the minimum area indicated below (considering the largest of the values suggested):

| Appliance categories | Reference standard       | Percentage of the net opening section with respect to the appliance fumes outlet section | Minimum net opening value of the ventilation duct |
|----------------------|--------------------------|------------------------------------------------------------------------------------------|---------------------------------------------------|
| Pellet stoves        | EN 16510-1; EN 16510-2-6 | -                                                                                        | 80 cm <sup>2</sup>                                |
| Boilers              | EN 303-5                 | 50%                                                                                      | 100 cm <sup>2</sup>                               |

**The difference in pressure between the generator installation rooms and the exterior must always be  $\geq -4$  Pa under any condition (e.g.  $-3$  Pa is an acceptable value), including in the presence of extraction hoods and/or controlled forced ventilation systems**

The air inlets must meet the following requirements:

- They must be protected with grids, metal mesh, etc., but without reducing the net useful section;
- They must be made so as to make the maintenance operations possible;
- Positioned so that they cannot be obstructed;

The inflow of clean, uncontaminated air can also be obtained from a room next to the installation room (indirect ventilation and aeration) as long as this flow can occur freely through permanent openings communicating with the outside.

The adjacent room cannot be used as a garage, warehouse of combustible material or for any other activity with a fire hazard, bathroom, bedroom or common room of the building.

## FLUE DISCHARGE

The heat generator works under a vacuum and is fitted with an outlet fan for fumes extraction. The exhaust system must be used by the generator only. No flue discharges shared with other devices are allowed.

The components of the flue gas evacuation system for combustion products must be chosen and sized in accordance with current regulations, depending on the specific situation at the place of installation.

The following checks are recommended:

- The flue system must be assessed in accordance with the following technical standards (where applicable): EN 15287-1, EN 15287-2, EN 13063-1, EN 13063-2, EN 1457, EN 1806, EN 1856-1, EN 1856-2 and EN 13384-1;
- The correct operation of the flue system must be checked in accordance with the EN 13384-2 Standard based on the specific situation at the place of installation;
- The installation of watertight appliances must also take the EN 13063-3 and EN 14989-2 standards into account;
- The components of the flue gas evacuation system for combustion products must be chosen and sized in accordance with current regulations, depending on the specific situation at the place of installation.
- The following checks are recommended:
  - The flue system must be assessed in accordance with the following technical standards (where applicable): EN 15287-1, EN 15287-2, EN 13063-1, EN 13063-2, EN 1457, EN 1806, EN 1856-1, EN 1856-2 and EN 13384-1;
  - The correct operation of the flue system must be checked in accordance with the EN 13384-2 standard based on the specific situation at the place of installation;
  - The installation of watertight appliances must also take the EN 13063-3 and EN 14989-2 standards into account;
  - The length of the horizontal section should be minimal and, in any case, no longer than 2 metres, with a minimum upward gradient of 3%.
  - The number of direction changes including the one due to the use of the "T" element must not be more than 4.
  - A "T" fitting with a condensation collection cap must be included at the base of the vertical section.
  - The vertical pipe can be on the inside or outside of the building. If the flue is fitted in an existing chimney, it must be certified for solid fuels.
  - If the flue is outside the building, it must always be insulated.
  - The flue must have at least one sealed outlet for possible fume sampling.
  - All the sections of the flue pipe must be accessible for inspection.
  - Inspection openings must be included for cleaning.

If metal pipes are used, they must comply with the following requirements (EN 1856-1 and EN1856-2):

- Flue - Temperature class, (as indicated in the technical data sheet) soot fire resistance
- Flue pipe - Temperature class, at least T250, Pressure class, P1 (not indicated in the technical datasheet)

## CHIMNEY COWL

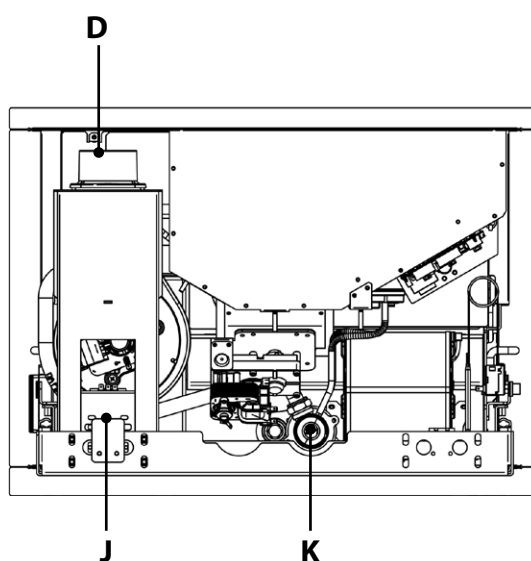
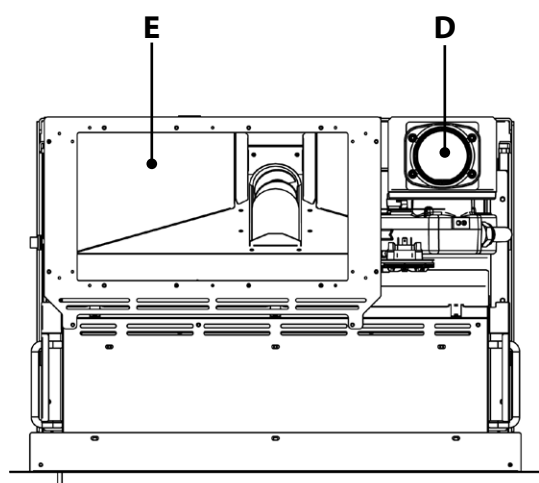
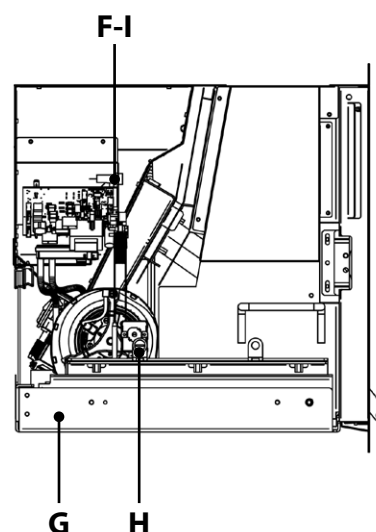
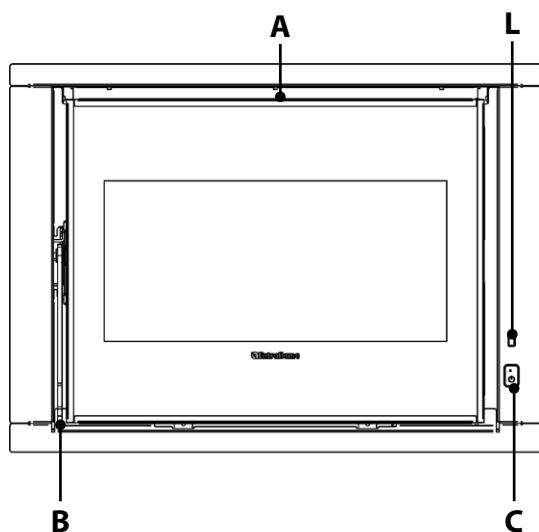
The chimney caps must meet the following requirements:

- they must have a useful outlet section no less than double of that of the chimney/ducted system on which it is installed;
- they must be adapted in order to prevent the penetration of rain and snow in the chimney/ducted system;
- they must be built so that, in the event of winds coming from all directions and from any angle, the expulsion of combustion products is in any case ensured;





## DETAILS OF INSERTO COMFORT P70 H49 5.0

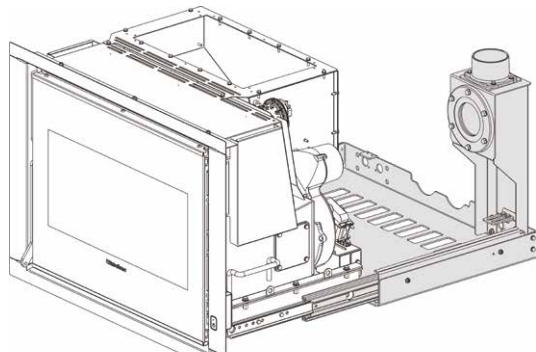


|          |                                                  |          |                       |          |                      |
|----------|--------------------------------------------------|----------|-----------------------|----------|----------------------|
| <b>A</b> | Ambient air outlet                               | <b>E</b> | Pellet hopper         | <b>I</b> | TA inlet             |
| <b>B</b> | Access to combustion chamber and ash compartment | <b>F</b> | Fuse                  | <b>J</b> | 230V power supply    |
| <b>C</b> | Emergency module                                 | <b>G</b> | Rail                  | <b>K</b> | Combustion air inlet |
| <b>D</b> | Fumes outlet                                     | <b>H</b> | Bulb thermostat rearm | <b>L</b> | Serial input         |

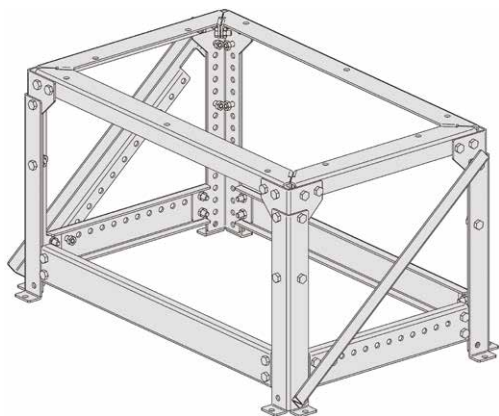
## INSTALLATION INSERTO COMFORT P70 H49 5.0

**ASSEMBLY MUST BE CARRIED OUT BY QUALIFIED PERSONNEL!**

### GENERAL



The insert is supplied with a sliding base in iron that allows it to be installed in a pre-existing chimney.  
This sliding base allows the insert to be removed easily to load the pellets inside the hopper and for any maintenance or cleaning at the end of the season.



If there is no pre-existing chimney, one can be built using an insert-holder pedestal (optional kit). In fact, the latter fixes the insert to the ground.

**ASSEMBLY:** place the base in the chosen point and adjust the feet to the desired height. Install a socket on the rear of the pedestal in a way that the plug is accessible once installation has been performed. Fix the pedestal to the floor using heavy-duty steel plugs with diameter of 8mm. Take the sliding base and fix it to the pedestal.

*Please note: If our pedestal is used, a slot must be created in the flue pipe to allow the pellet hopper level to be checked, thus avoiding spillage when it is being topped up.*

### MINIMUM CLEARANCE

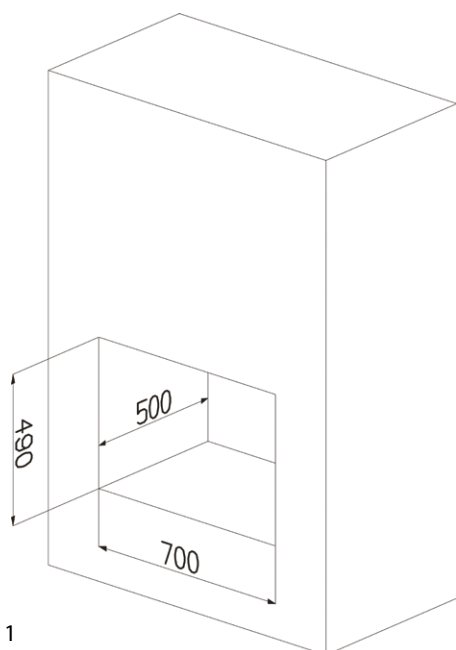


figure 1

With front loading kit H=550mm

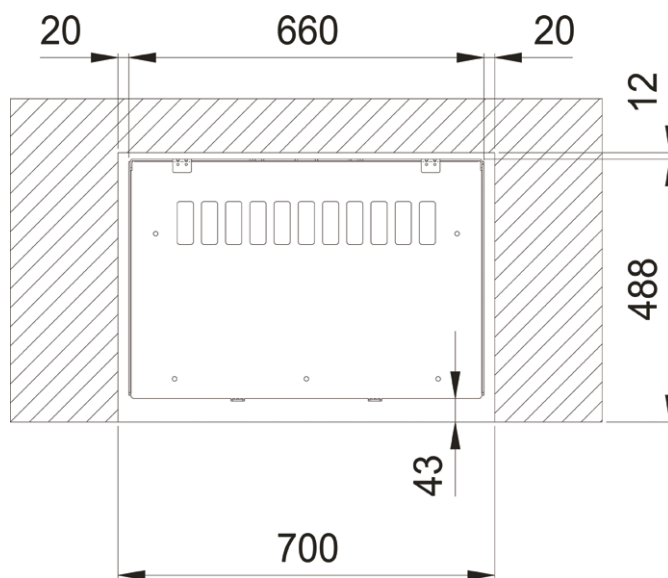
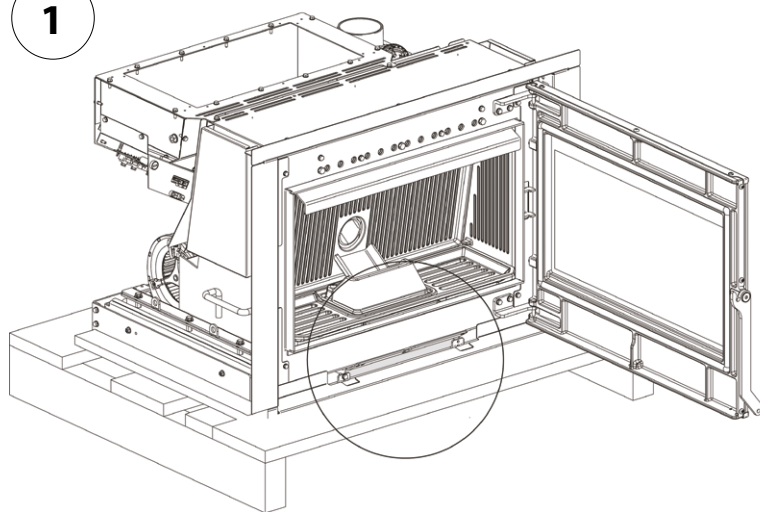


figure 2

For the insert to operate correctly, a **minimum** side and rear space must be guaranteed, as shown in figure 2; the coatings must be made of **non-flammable** material.

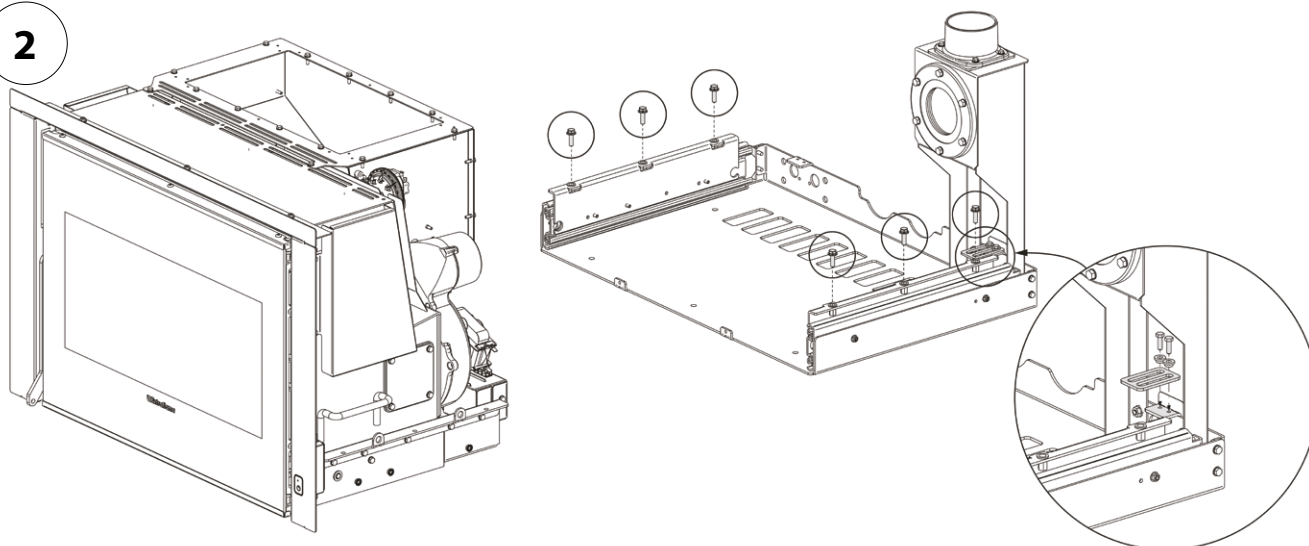
## INSTALLATION

1



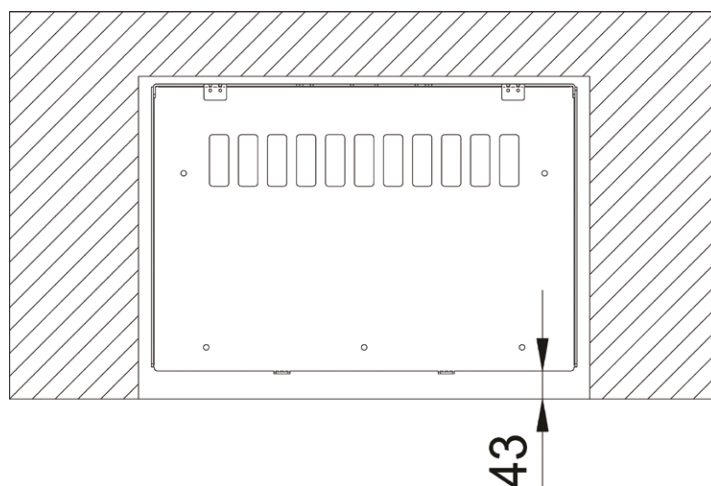
Open the door and release the latch using the poker supplied.

2



Remove the 6 screws and release the chimney from the bottom and install the feed bracket.

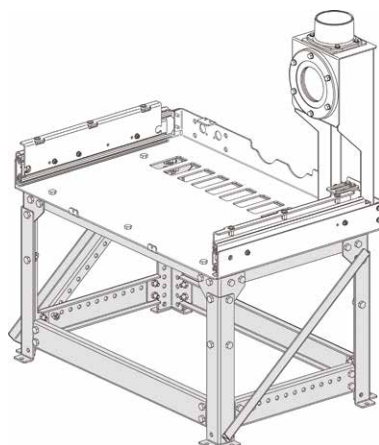
3a



Fix the base to the existing flue pipe.

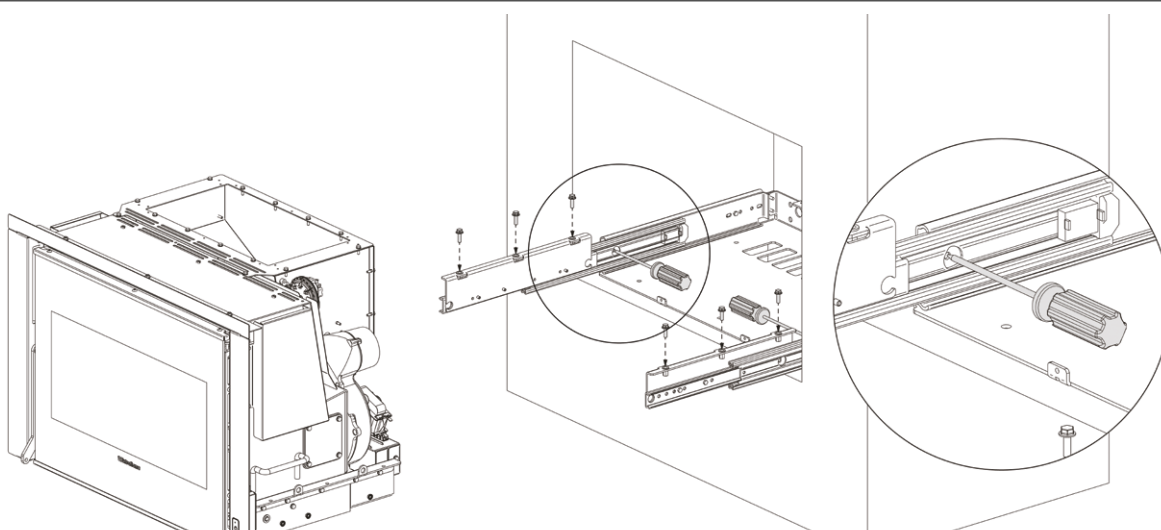
**ATTENTION! RESPECT THE 43MM HEIGHT FOR OPENING AND CLOSING THE INSERT CORRECTLY!**

3b



Fix the base to the kit if it is a new installation (optional kit).

4



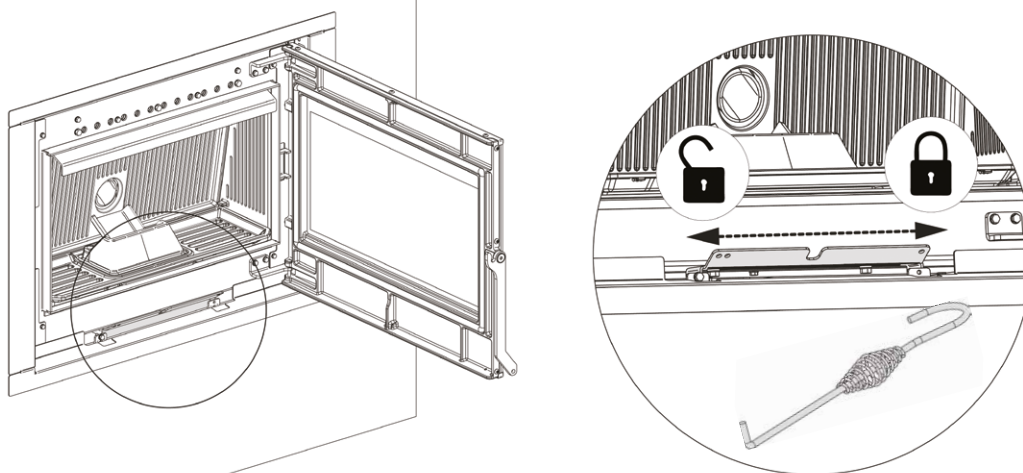
Block the rails with two screwdrivers and secure the flue pipe to the base with 6 screws.



## LOWER FRAME

The insert is equipped with a lower Frame (optional assembly). To assemble it, see the instructions attached.

5



Close the insert and block the latch.

## FRESH AIR DUCTS

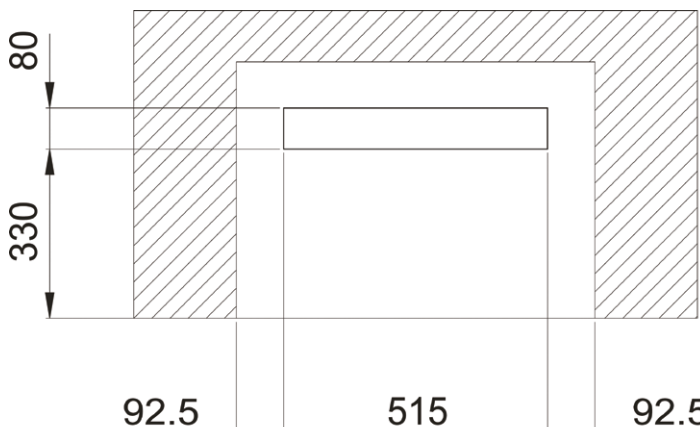
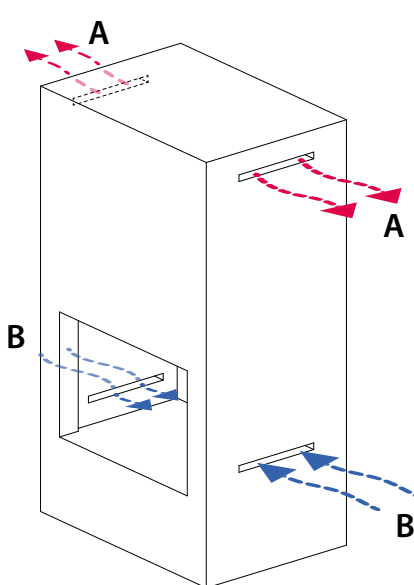
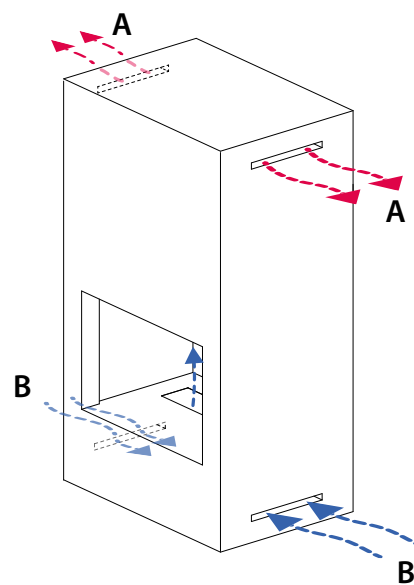
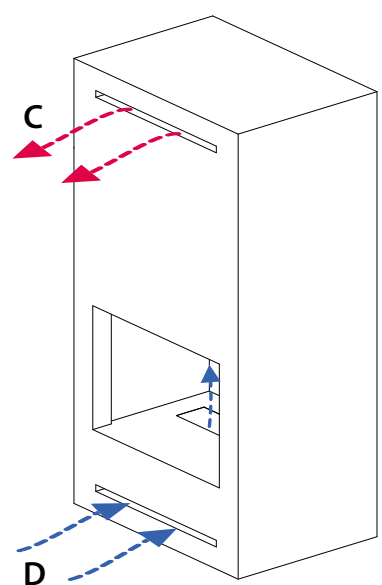
For correct operation, air must be allowed to recirculate inside the structure that covers the insert in order to prevent the appliance from overheating.

To guarantee this, just realise one or more openings in the lower and upper part of the covering.

The following measurements must be respected:

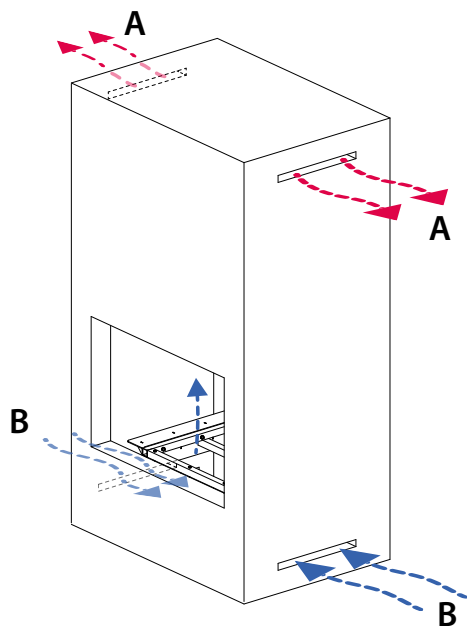
- ♦ **LOWER PART (COLD AIR INLET) WITH TOTAL MINIMUM SURFACE 240 CM<sup>2</sup>.**
- ♦ **UPPER PART (HOT AIR OUTLET) WITH TOTAL MINIMUM SURFACE 240 CM<sup>2</sup>.**

The possible set-ups which must be respected are indicated below.

| EXISTING INSTALLATION                                                                                                                                  |                                                                                                      |                                                                                                                                                   |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                     |                                                                                                      |                                                                                                                                                   |
| <p><b>FOR INSTALLATION ON AN EXISTING FLUE PIPE (EXAMPLES 2 AND 3), A HOLE MUST BE MADE ON THE SUPPORT BASE TO GUARANTEE THE CORRECT AIR FLOW.</b></p> |                                                                                                      |                                                                                                                                                   |
| <p>EXAMPLE 1</p>                                                    | <p>EXAMPLE 2</p>  | <p>EXAMPLE 3</p>                                             |
| <p><b>A:</b> Air convection outlet. Minimum section 120cm<sup>2</sup>.<br/> <b>B:</b> air inlet from room. Minimum section 120cm<sup>2</sup>.</p>      |                                                                                                      | <p><b>C:</b> Air convection outlet. Minimum section 240cm<sup>2</sup>.<br/> <b>D:</b> air inlet from room. Minimum section 240cm<sup>2</sup>.</p> |

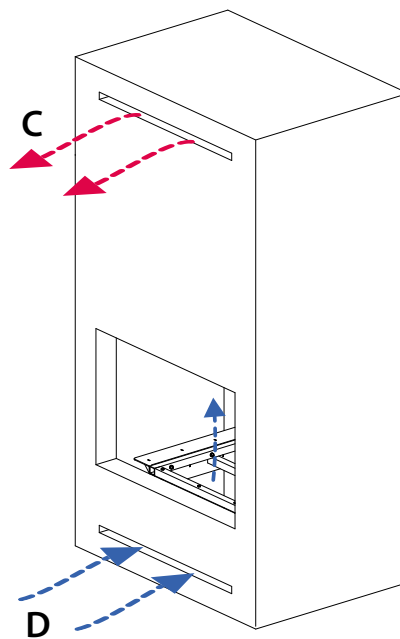
## NEW INSTALLATION

EXAMPLE 1

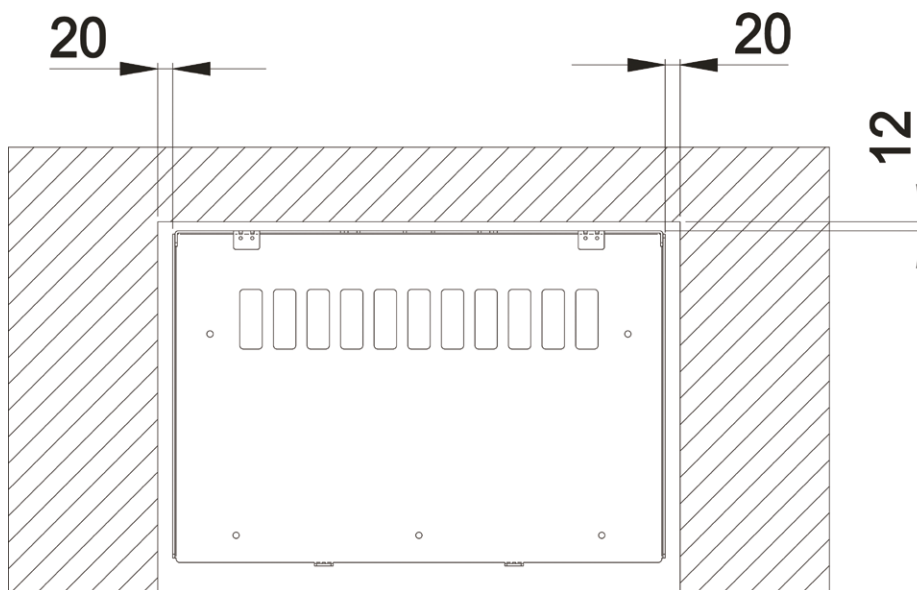


**A:** Air convection outlet. Minimum section 120cm<sup>2</sup>.  
**B:** air inlet from room. Minimum section 120cm<sup>2</sup>.

EXAMPLE 2



**C:** Air convection outlet. Minimum section 240cm<sup>2</sup>.  
**D:** air inlet from room. Minimum section 240cm<sup>2</sup>.



For the insert to operate correctly, a **minimum** side of 20 mm and rear space of 12 mm must be guaranteed; the coatings must be made of **non-flammable** material.



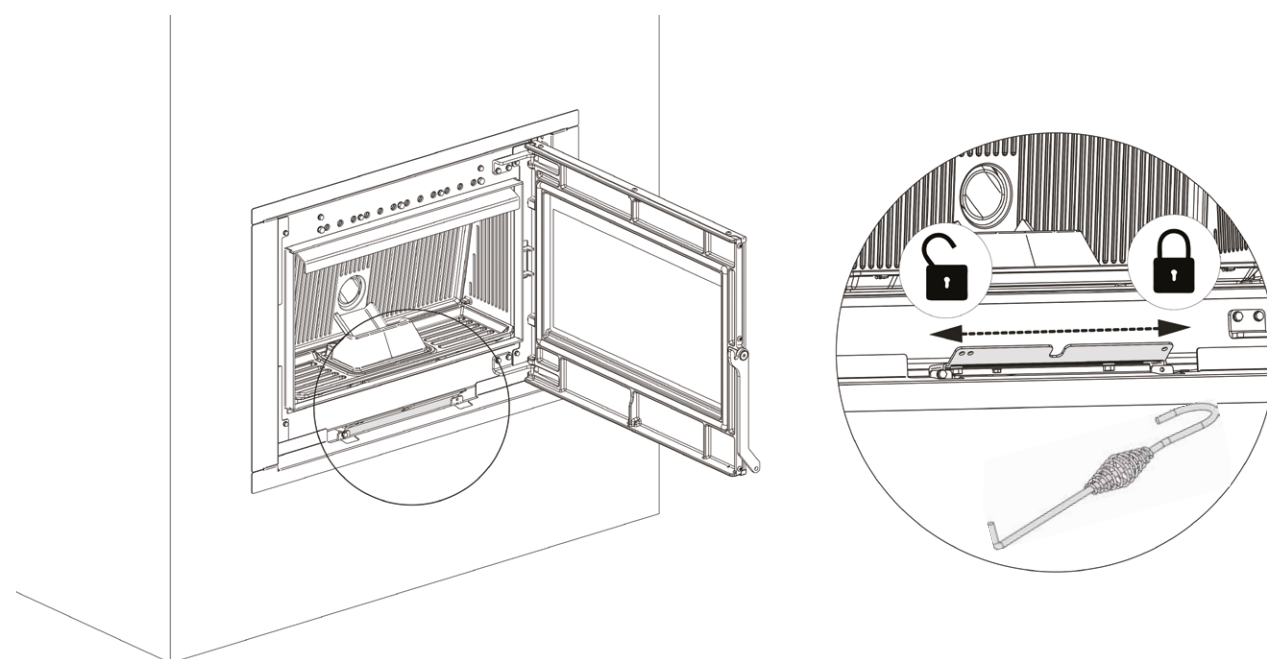
**IMPORTANT: ALL THE OPENINGS CREATED FOR THE CORRECT AIR CIRCULATION MUST PREVENT THE ENTRY OF HAZARDOUS PARTS BY USING SPECIFIC GRILLES, BUT STILL GUARANTEEING THE MINIMUM AIR FLOW REQUIRED. THE FUMES EXHAUST PIPE MUST ALWAYS BE AT A MINIMUM SAFETY DISTANCE FROM THE FLAMMABLE PARTS. REFER TO NATIONAL INSTALLATION REGULATIONS.**



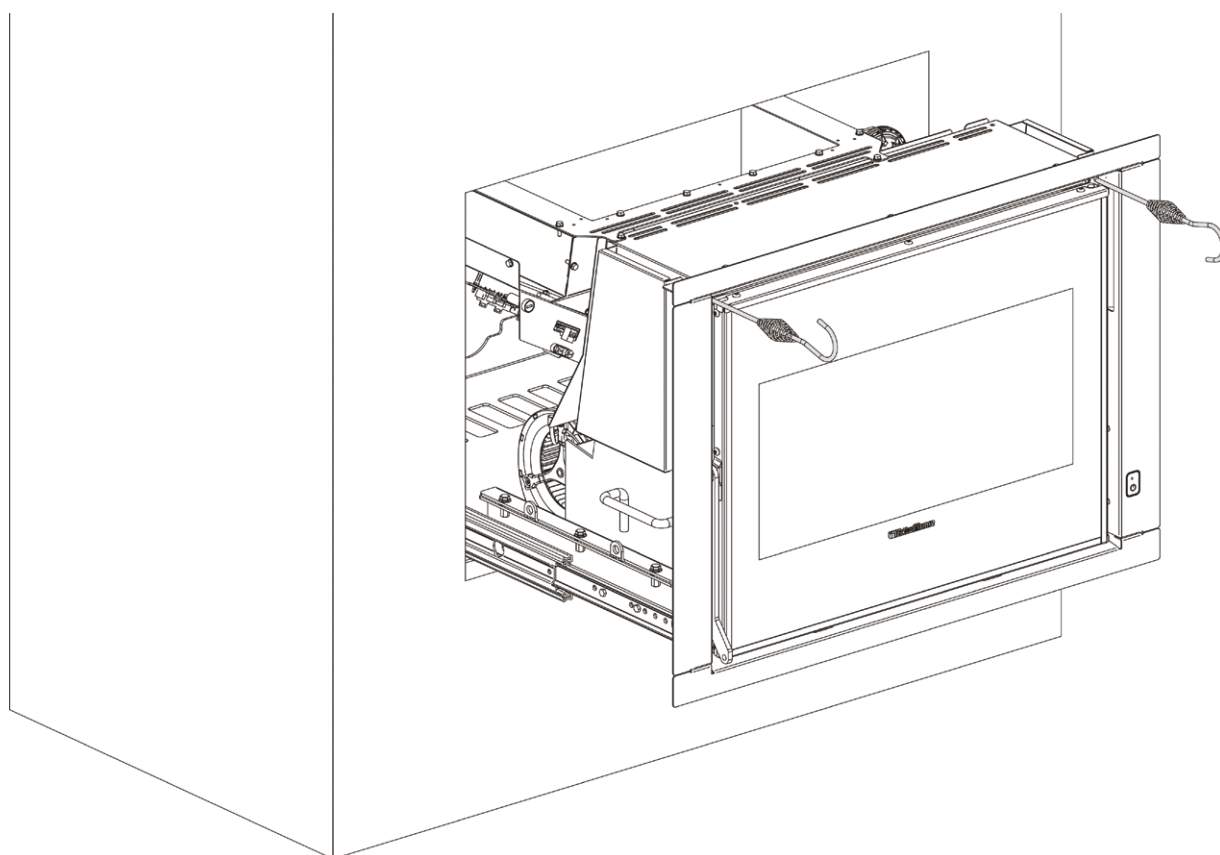
**TO SAFEGUARD FROM ANY OVERHEATING, THE INSERT IS SUPPLIED WITH A PROBE THAT ANALYSES THE TEMPERATURE INSIDE THE STRUCTURE AND INTERVENES BY REDUCING THE FUNCTIONING POWER.**



## SAFETY LATCH



Use the poker supplied to perform the release/block operation.



Use the holes on the two sides to remove the insert using pokers.

Extraction of the insert allows both the pellets to be loaded inside the hopper and routine maintenance (cleaning the ash pipe at year end) or unscheduled maintenance (replacement of mechanical parts if the product should break) to be performed.



## EXTRACTION OF INSERT AND PELLET LOADING

Extraction of the insert allows both the pellets to be loaded inside the hopper and routine maintenance (cleaning the ash pipe at year end) or unscheduled maintenance (replacement of mechanical parts if the product should break) to be performed.

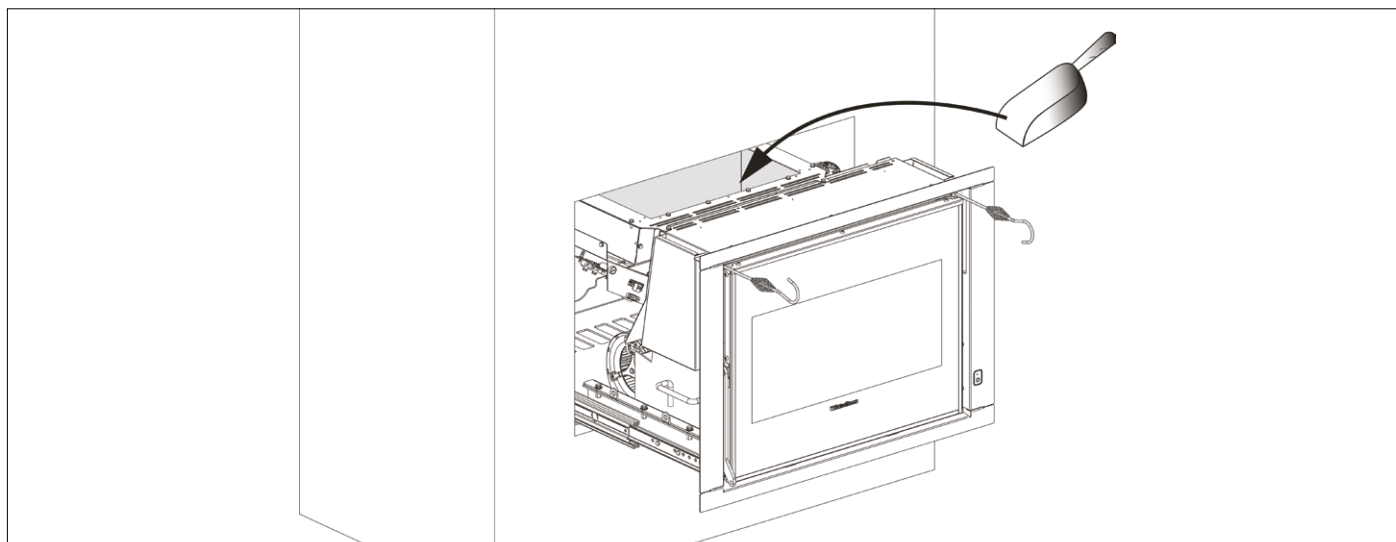
To extract the insert, follow the procedure below:

Open the fire door and slide the latch (using the poker supplied) to the unlocking position.

Turn the stove towards you using the pokers supplied until it blocks automatically.



**THE INSERT MUST ONLY BE PULLED OUT WHEN THE STOVE IS SWITCHED OFF AND COMPLETELY COLD!  
THE SURFACES MAY BE VERY HOT! ALWAYS USE SAFETY GLOVES!**



## PELLETS AND FEEDING

Pellets are made by subjecting wood shavings i.e. the rejects of pure wood (without paint) sawmill, carpenter products and products from other activities connected to working and transforming wood, to very high pressures.

This type of fuel is fully ecological as no glues are used to hold it together. Indeed, the pellets remain compact over time due to a natural substance found in wood: lignin.

As well as being an ecological fuel, as wood residues are made the most of, the pellet also has technical advantages.

While wood has a calorific value of 4.4 kWh/kg. (with 15% humidity, thus after 18 months of seasoning), the calorific value of the pellet is 5 kWh/kg.

Pellet density is about 650 kg/m<sup>3</sup> and water content is equal to 8% of its weight. For this reason, the pellets do not need to be seasoned in order to obtain a sufficiently adequate heat yield.

The pellets used must be class **A1** certified according to standard **ISO 17225-2 (ENplus-A1, DIN Plus or NF 444** of the following category: "High quality NF biocombustible wood pellets").

**UNI EN 303-5** with the following characteristics: water content  $\leq 12\%$ , ash content  $\leq 0.5\%$  and lower calorific value  $>17$  MJ/kg (in the case of boilers).

The Manufacturer recommends using pellets with a diameter of 6mm with its products.

### PELLET STORAGE

To guarantee combustion without problems, the pellets must be kept in a dry place.

Open the tank lid and load the pellets using a scoop.



**DO NOT PLACE THE BAG DIRECTLY ON THE STOVE WHEN LOADING THE HOPPER!  
ALWAYS USE A SCOOP TO LOAD THE HOPPER.**

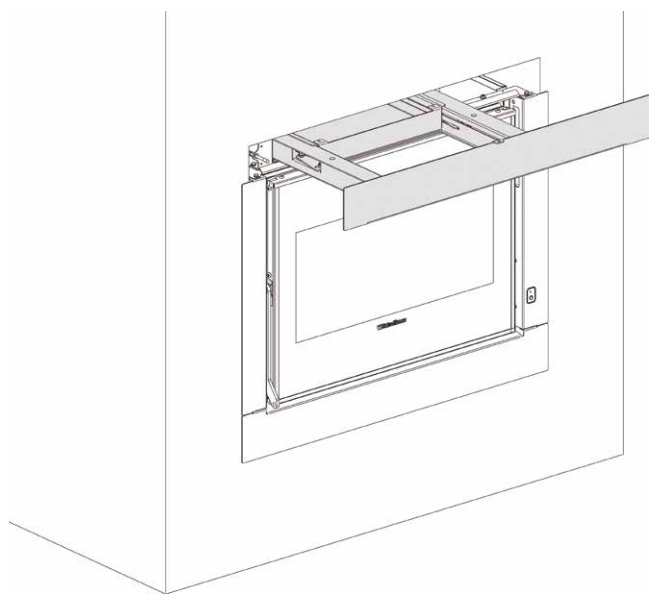


**THE USE OF POOR QUALITY PELLETS OR ANY OTHER MATERIAL DAMAGES THE FUNCTIONS OF YOUR STOVE AND CAN VOID THE WARRANTY AND THE RELEVANT RESPONSIBILITY OF THE MANUFACTURER.  
TO GUARANTEE COMBUSTION WITHOUT PROBLEMS, THE PELLETS MUST BE KEPT IN A DRY PLACE.**

## OPTIONAL LOADING ACCESSORIES

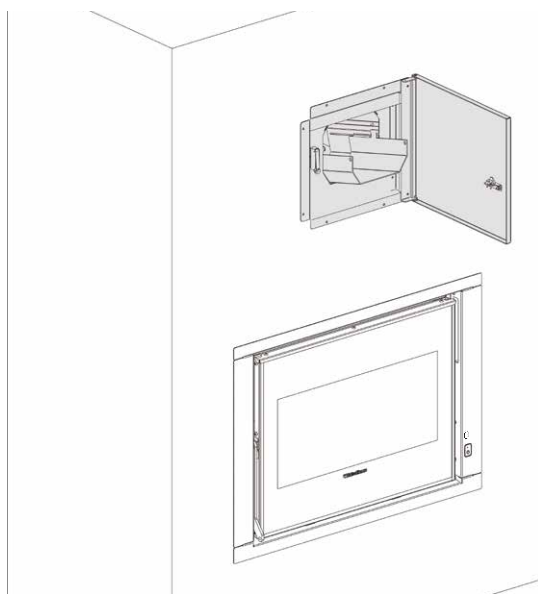
### FRONT PELLET LOADING KIT

The optional pellet loading kit allows to load the pellets into the hopper from the front without having to remove the insert (which would require the machine to be switched off).



### UPPER/SIDE PELLET LOADING KIT

The optional pellet loading kit allows to load the pellets into the hopper without removing the insert from the installation opening (which would require the machine to be switched off). The kit can be assembled at a later time too.



**DO NOT LOAD A GREATER NUMBER OF PELLETS THAN THE CAPACITY OF THE HOPPER AND DO NOT DROP PELLETS INSIDE THE PRODUCT.**

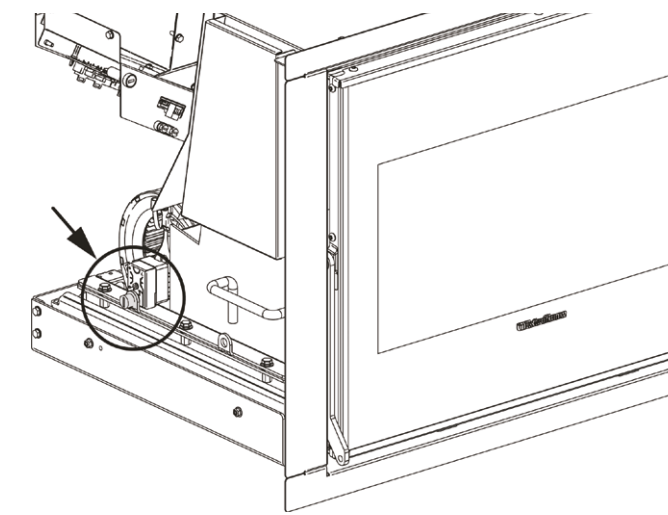


**IN CASE OF INSTALLATION WITH LOADING KIT (OPTIONAL) THE MACHINE MUST NOT BE REMOVED.**

Further information on accessories is available on the website under the category "accessories".

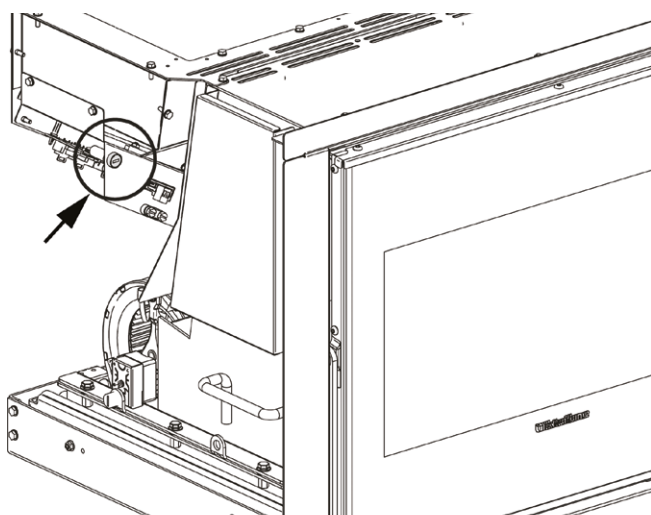
## BULB THERMOSTAT REACTIVATION

The figure below shows the position of the tank thermostat reset. It is recommended to contact the qualified technician if one of the rearms should be triggered, so as to verify the cause.



## FUSE

If the stove is not powered, it is recommended to have the fuse checked by a qualified technician.



## NOTE FOR CORRECT OPERATION



**DURING START-UP:**

**DURING IGNITION:**

**"CLOSE HOPPER" or "CLOSE STOVE DOOR"**

**This indication means that you have 60 seconds to close the door.**

After 60 seconds have passed, the stove will go into “DEPR ALARM” mode during the ignition phase

**DURING WORK:**

Be sure to keep the fire door closed during the entire **WORK** phase. Otherwise, the stove will display

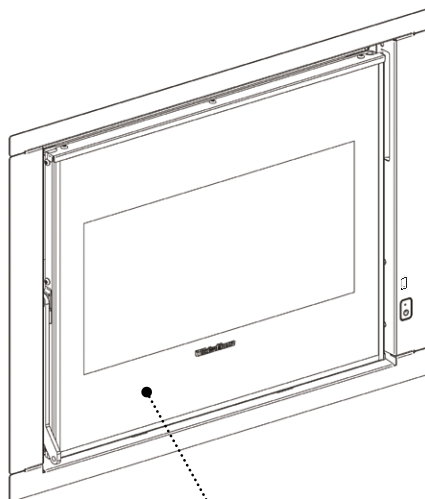
**"CLOSE HOPPER" or "CLOSE STOVE DOOR"**

**This indication means that you have 60 seconds to close the door.**

After 60 seconds have passed, the stove will go into “COOLING STAND BY” mode

If "MIN DELTA-P" appears, it means that the appliance has detected abnormal conditions in the combustion air or flue gas outlet flows.

If the conditions do not stabilise within the time indicated by the **TIMER** on the display, the stove will go into **"MIN DELTA-P ALARM 2"** mode.

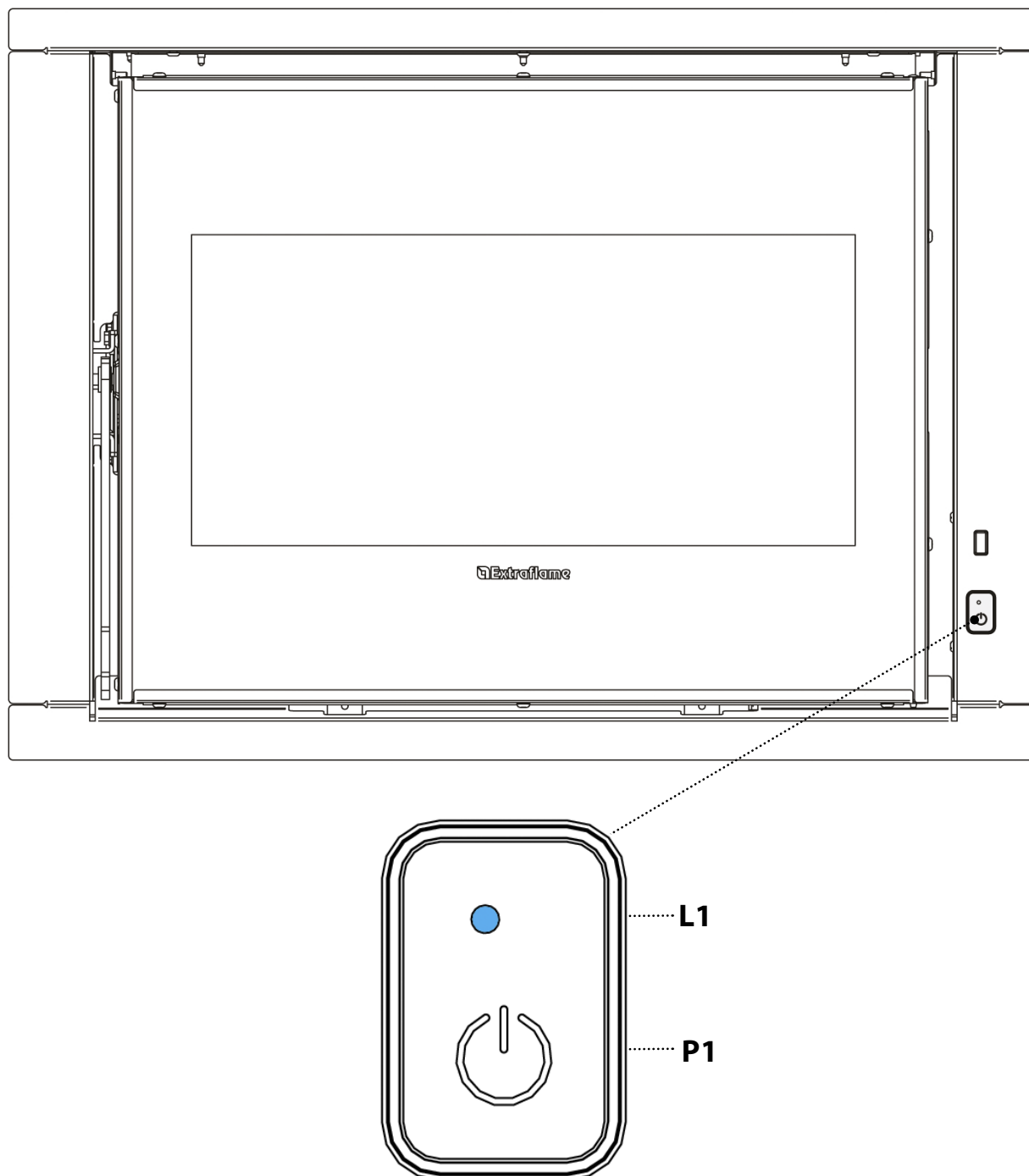


Fire door

## EMERGENCY MODULE

The stove is fitted with an emergency module located at the side, allowing the basic operation of the stove in the event the handheld remote is damaged or malfunctions.

The functions that can be managed from the emergency module are:



|                        |                             |
|------------------------|-----------------------------|
| Key P1                 | Stove ignition/switch-off   |
| L1: Blue LED off:      | The stove is off.           |
| L1: Blue LED on:       | The stove is operating      |
| L1: Blue LED flashing: | The stove is in ALARM state |

## RADIO CONTROL CONFIGURATION

### RADIO CONTROL DEVICE CODING PROCEDURE:

1. Disconnect the power supply to the stove.
2. Press the keys  and **OK** at the same time until the RADIO ID channel page appears
3. Using the buttons  and  select the new **RADIO ID channel** (it is possible to select a RADIO ID channel between 0 and 63).
4. Power the stove. Within 10 seconds (the LED on the radio/emergency board will flash) confirm the selected channel by pressing OK on the remote control.
5. The LED on the emergency module will remain on for 5 seconds to confirm the new configuration.
6. If the configuration was not successful, "" will appear on the display. In this case, repeat the procedure.



**THE REMOTE CONTROL IS ALREADY CONFIGURED WITH A RADIO ID CHANNEL; IF THERE IS ANOTHER STOVE, TO AVOID INTERFERENCES, A NEW CONFIGURATION MUST BE MADE, BY CHANGING ONE OF THE TWO STOVES.**



**SOME RADIO FREQUENCY DEVICES (E.G. MOBILE PHONES, ETC.) MAY CAUSE INTERFERENCE WITH COMMUNICATION BETWEEN THE RADIO CONTROL AND THE STOVE.**

## RADIO CONTROL ROOM PROBE CALIBRATION

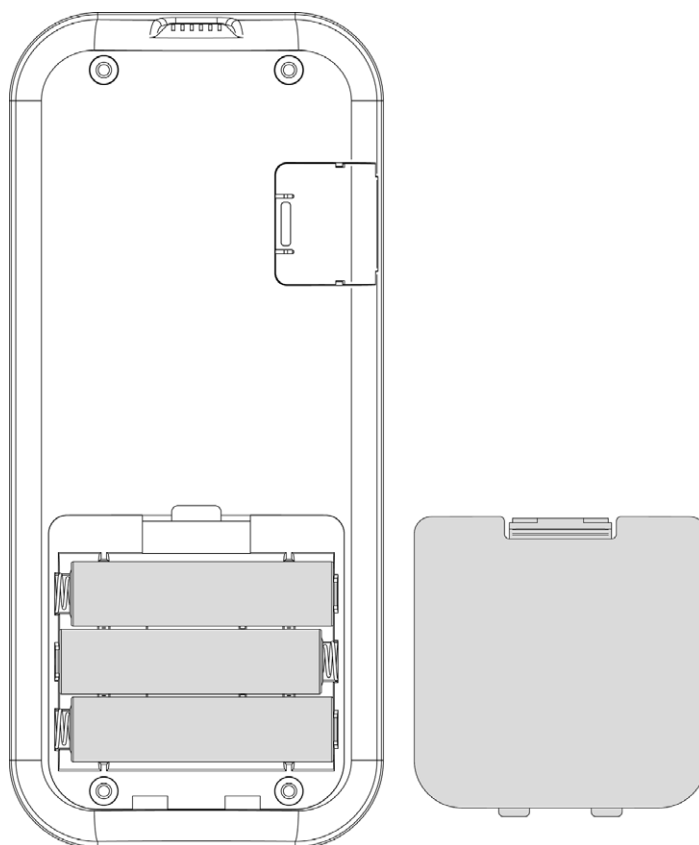
This mode allows calibration of the room temperature detected by the radio control (with ventilation active only). For correct calibration, it is recommended to position the radio control in a room with constant temperature and wait for at least two hours. Below find the calibration procedure:

- ♦ Access the menu and reach "**TECH MENU**".
- ♦ Set the access key "F4". - "**ADJ REMOTE PROBE**"
- ♦ Using the keys  or  adjust the desired room calibration.
- ♦ Save and exit with the key .

## BATTERY TYPE AND REPLACEMENT

To insert/replace the batteries, suffice it to remove the battery protection cover at the back of the radio control device (figure 1). Insert the batteries in accordance with the symbols imprinted on the radio control device and on the battery itself.

Three AAA batteries are required for the radio control to function.



(figure 1)



### Respect the environment!

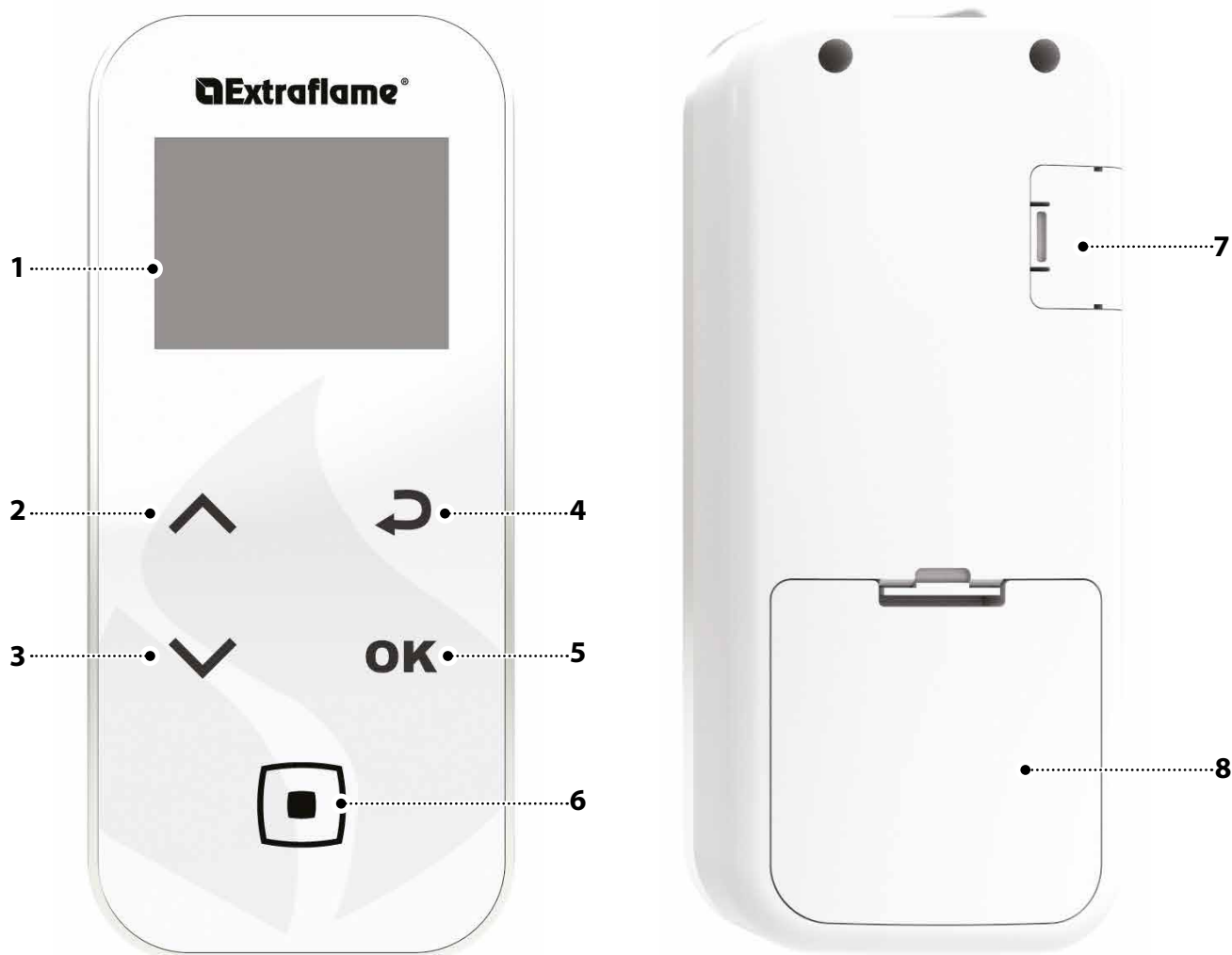
Used batteries contain metals that are harmful to the environment, and therefore must be disposed of separately in special containers.

## RADIO CONTROL DEVICE FEATURES

The radio control is fitted with an LCD backlit display. The display remains lit for 5 seconds. After a certain period of time, in order to minimise battery consumption, the display turns off (sleep mode). It turns on again after pressing the ON/OFF key (6).

### CAUTION!

Do not place the radio control device in direct or indirect contact with water. The radio control device may not work properly in the presence of humidity or if exposed to water.

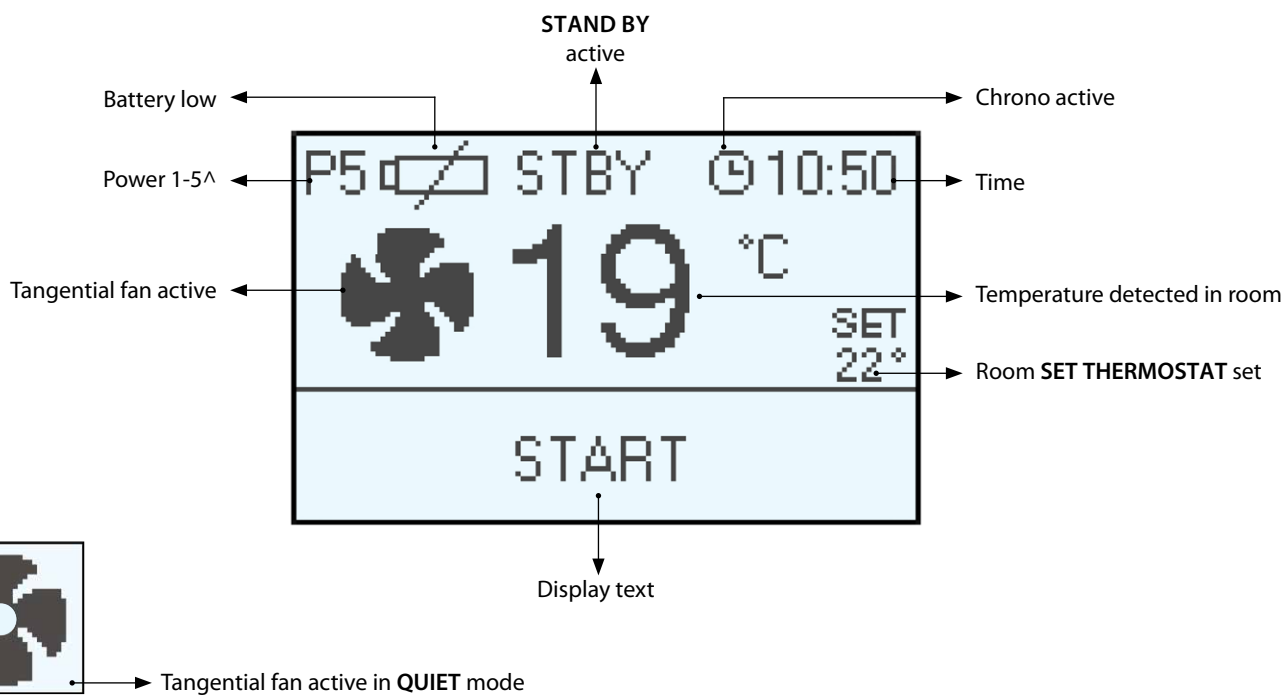


|   |                                                                           |
|---|---------------------------------------------------------------------------|
| 1 | DISPLAY                                                                   |
| 2 | SET POWER/ scroll through menus / increase - select a setting             |
| 3 | SET THERMOSTAT room/ scroll through menus / decrease - deselect a setting |
| 4 | Back key                                                                  |
| 5 | Key to access MENU and CONFIRM                                            |
| 6 | On/off stove or restore from sleep mode.                                  |
| 7 | Serial cable input                                                        |
| 8 | Battery compartment                                                       |

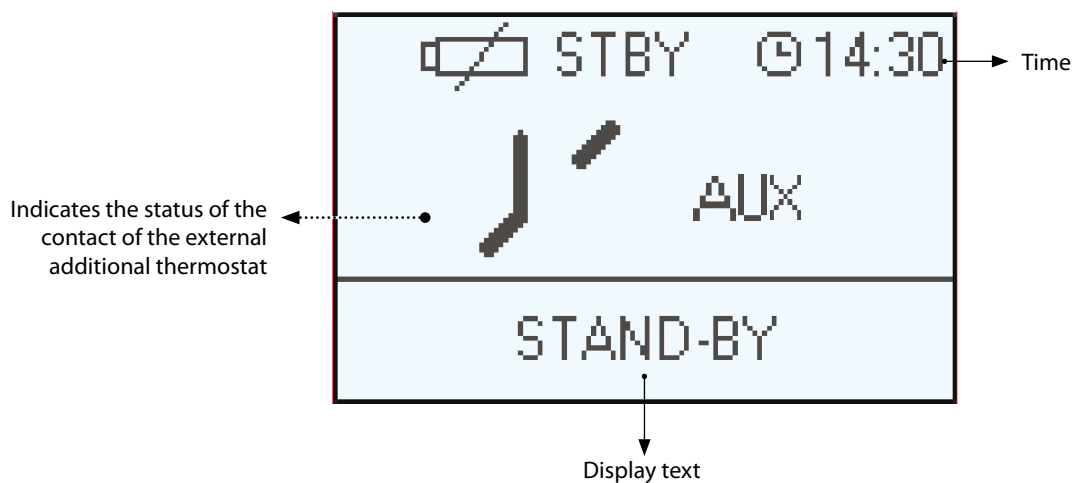
| FREQUENCY BANDS | MAXIMUM POWER TRANSMITTED |
|-----------------|---------------------------|
| 868.3 MHz       | 4 mW ERP                  |
| 869.85MHz       | 4 mW ERP                  |

## DISPLAY

### SCREEN IN OPERATION



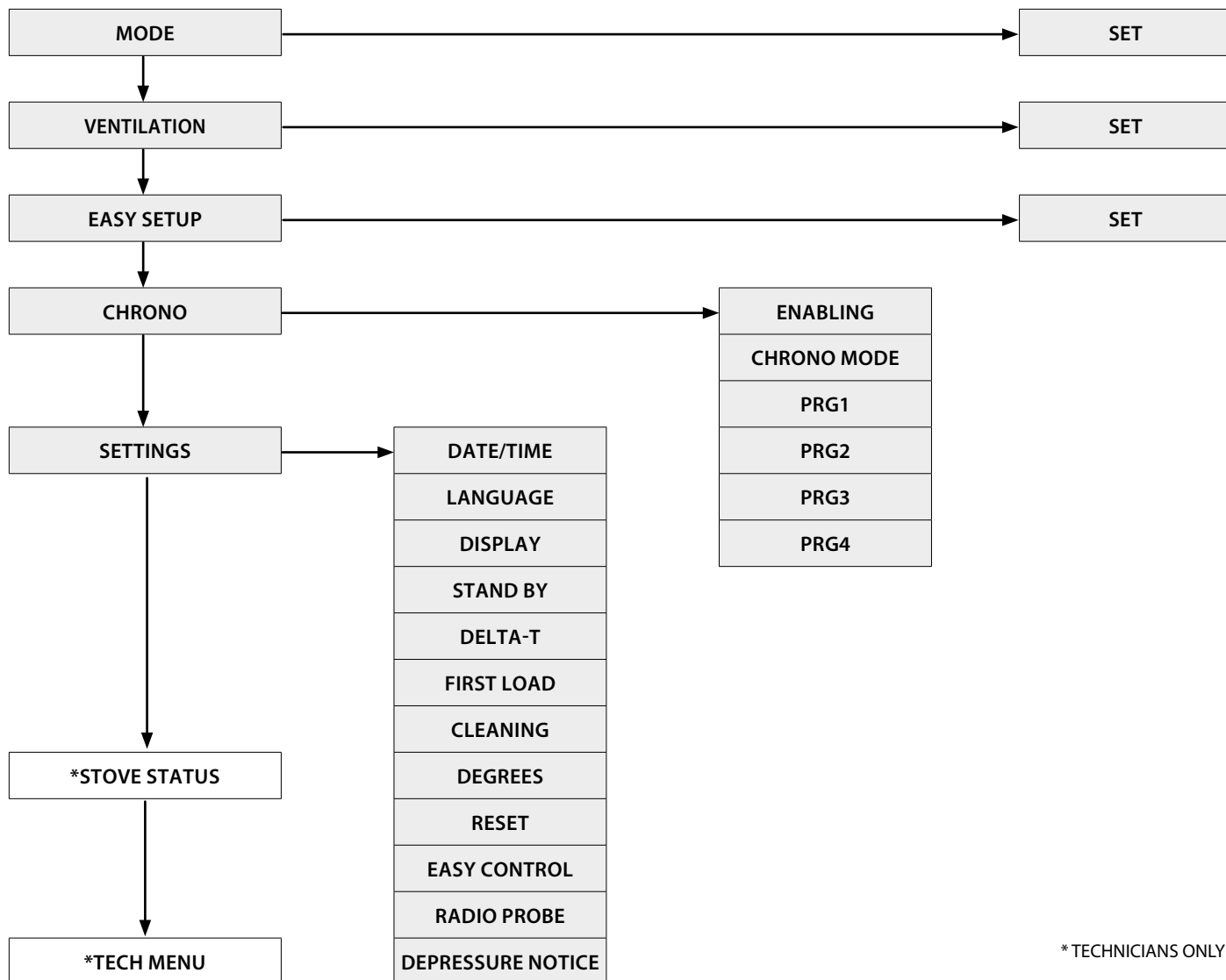
### SCREEN WITH EXTERNAL THERMOSTAT CONNECTED TO THE TERMINAL "TA"



## GENERAL MENU

| KEY                                                                               | FUNCTION                                     |
|-----------------------------------------------------------------------------------|----------------------------------------------|
|  | Scroll through parameters<br>Modify settings |
|  | Ignition - switch-off key                    |

| KEY                                                                               | FUNCTION        |
|-----------------------------------------------------------------------------------|-----------------|
|  | Back - exit key |
| <b>OK</b>                                                                         | Access menu key |



\* TECHNICIANS ONLY

## GENERAL WARNINGS

### Advice to follow for the first start-ups of the product:

During the first hours of operation, there may be some smoke or odours, but they are due to the normal "thermal break-in" process. During this process, the duration of which changes depending on the product, it is recommended to:

- Ventilate the room well
- If present, remove any majolica or natural stone parts from the top part of the product
- Activate the product at the maximum power and temperature
- Avoid remaining in the room for a long time
- Do not touch the surfaces of the product

### Notes:

The process is completed after a few heating/cooling cycles. For combustion, do not use elements or substances other than those indicated in the manual.

### Before turning on the product, it is necessary to perform the following checks:

- If it is intended to be connected to a hydraulic system, it must be complete and fully functional and in compliance with the instructions given in the product manual and with the relevant regulations in force.
- The pellet hopper must be fully loaded
- The combustion chamber and the burn pot must be clean
- Make sure that the fire holder, the ash drawer and the pellet hopper close hermetically (if present in the hermetic version); they must be closed and there must be no foreign bodies in the sealing elements and gaskets.
- Check that the power cord is properly connected
- The switch (if present) must be set to position "1".



## FIRST IGNITION SETTINGS

After connecting the power cord at the back of the generator, turn the switch (if any) to position (I).  
The switch is used to power the heat generator board.

### DATE/TIME

This menu allows the date and time to be set.

To set: OK > *SETTINGS* > *DATE/TIME*.

### LANGUAGE

This menu allows the preferred language to be selected.

The languages available are: Italian - English - German - French - Spanish - Portuguese - Danish - Estonian - Croatian - Slovenian - Dutch - Polish - Czech.

To set: OK > *SETTINGS* > *LANGUAGE*.

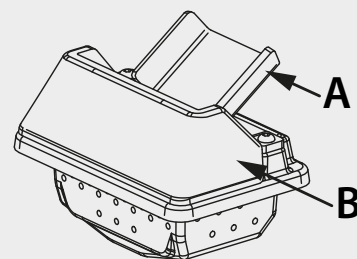
### DEGREES

This menu allows you to set the desired unit of measurement.

To set: OK > *SETTINGS* > *DEGREES*



**IT IS FORBIDDEN TO USE THE DEVICE WITHOUT A PARTITION (A) AND FLAME GUARD (B).  
REMOVAL WILL COMPROMISE THE SAFETY OF THE PRODUCT AND RESULT IN THE IMMEDIATE NULLIFICATION OF THE WARRANTY PERIOD.  
IN THE EVENT OF WEAR OR DETERIORATION, ASK THE AFTER-SALES SERVICE TO REPLACE THE PART  
(REPLACEMENT DOES NOT FALL WITHIN THE PRODUCT WARRANTY AS THE PART IS SUBJECT TO WEAR).**



**DO NOT USE ANY TYPE OF FLAMMABLE LIQUIDS FOR IGNITION!  
DO NOT ALLOW THE BAG OF PELLETS TO COME INTO CONTACT WITH THE BOILING HOT STOVE DURING THE FILLING PHASE!  
IN THE EVENT OF CONTINUED FAILURE TO LIGHT, CONTACT AN AUTHORISED TECHNICIAN.**



#### NO IGNITION

**THE APPLIANCE MAY FAIL TO LIGHT BECAUSE THE AUGER IS EMPTY AND NOT ALWAYS ABLE TO LOAD THE BURN POT FAST ENOUGH WITH THE PELLETS NEEDED FOR NORMAL IGNITION.  
IF THE PROBLEM OCCURS AFTER ONLY A FEW MONTHS OF OPERATION, CHECK THAT THE ROUTINE CLEANING DESCRIBED IN THE STOVE HANDBOOK HAS BEEN CARRIED OUT CORRECTLY**

## OPERATION AND LOGIC

### IGNITION

Once the previously listed points have been checked, press key  for three seconds to ignite the stove. During ignition, the stove will check for a flame for a period of 15 minutes. Once the control temperature has been reached, the stove interrupts the ignition phase and switches to **PREPARATION**.

The stove is set to **MANUAL** mode, power 5, by default.

### PREPARATION

During the preparation phase, the stove stabilises combustion, increasing it progressively, to then start ventilation and switch to **WORK**

### WORK IN MANUAL MODE

During the work phase, the stove reaches the **POWER** defined by the user, heating the room using the **VENTILATION** set by the user.

### ADJUSTMENT IN AUTOMATIC MODE

This mode, by means of the **SET THERMOSTAT**, allows for the room temperature to be set.

The adjustment is made using buttons 2 and 3, from 7 to 37°C.

The stove controls the room temperature using a probe built into the radio control.

See paragraph **MODE** for more details.

### AUX MODE

If **AUX MODE** is selected, temperature control is entrusted to the contact of the additional thermostat, thus ignoring the temperature probe built into the radio control.

If the contact is open (met), the stove operates at the minimum value (or it switches off if **STAND BY** mode is active).

If the contact is closed (request), the stove works at the set power.

### REGULATION OF SET POWER

The **POWER** has 5 levels of operation, Pressing the key  allows you to view the set power which can be changed using the keys  or .

Power 1 = minimum level - Power 5 = maximum level.

The change must be confirmed by pressing the key **OK**.

### AUTO BLOW

During the work phase, the stove cleans the burn pot at regular intervals with the function called "**AUTO BLOW**".

When this procedure starts, a message is displayed. During the "**AUTO BLOW**" procedure, the pellet feed slows down and the fumes motor increases.

After cleaning, the stove resumes operation in normal conditions.

### SWITCH-OFF

Press the  key for three seconds.

Once this operation has been performed, the appliance automatically enters the switch-off phase, blocking the pellet feed.

The flue gas exhaust motor and the hot air flow motor will remain on until the stove temperature has dropped below the safety settings.

### REIGNITION

The stove can only be re-ignited if the temperature of the exhaust fumes is lower than the preset threshold and the minimum safety time has passed.

## MODES

This menu is used to set the operating logic of the machine for the power used.  
Range: (MANUAL, AUTOMATIC, AUX)

By selecting **MANUAL** mode, the user can choose the heat output level delivered and the type of **VENTILATION**, according to his/her preferences.

The stove will operate only according to the settings set by the user.

By selecting **AUTOMATIC** mode, the user can set the desired room temperature and the **VENTILATION** to be used.

The stove will adjust itself automatically to reach the set temperature without exceeding it.

**This feature improves the use of the generator in terms of consumption and thermal and acoustic comfort and it reduces the need for cleaning and maintenance.**

By selecting **AUX** mode, the user can choose the power level delivered and the type of **VENTILATION**.

The stove will adjust its operation based on the external thermostat TA.

With the contact closed, the stove operates according to the set settings; with the contact open, the stove switches to minimum modulation (or it switches off if the STAND BY function is active).

To set: OK > MODE > SET

## VENTILATION

This feature uses the **PRO AIR SETUP** which allows for the ventilation to be adjusted according to 3 levels: **QUIET**, **REGULAR**, **BOOST**.

- ♦ **QUIET:** Ventilation works to optimise acoustic comfort. The fans run at a reduced speed.
- ♦ **REGULAR:** To obtain the best possible balance between performance and comfort. This is the factory setting.
- ♦ **BOOST:** When you want to feed the set heat output of the appliance into the room as fast as possible.

To set: OK > VENTILATION > SET

|         | ACOUSTIC COMFORT | HEATING SPEED |
|---------|------------------|---------------|
| QUIET   | ●●●●○            | ●●●○○         |
| REGULAR | ●●●○○            | ●●●●○         |
| BOOST   | ●○○○○            | ●●●●●         |

N.B.: The appliance is designed to work in safe conditions at all times.

In some cases, changing the ventilation level may have no noticeable effect on the setting.

The front air is normally excluded when the product is set to minimum power, once the appropriate temperature conditions have been guaranteed.

## EASY SETUP

The volumetric weight of the pellet is the ratio between the weight and the volume of the pellet. This ratio may change without altering pellet quality. By using the **EASY SETUP** function, it is possible to dose the pellets by increasing or decreasing the preset values.

In the stove program, the available values range from "- 3" to "+ 3"; all stoves are calibrated during production with the optimal value which is 0

If you notice an excessive deposit on the burn pot, access the **EASY SETUP** program and lower the value by one unit to "- 1"; then wait until the next day and if there is no improvement, decrease again, to a maximum of "- 3". If, on the other hand, it is necessary to increase the pellet dosage, switch the factory value from "0" to "+ 1, + 2, + 3" as required.

To set: OK > EASY SETUP

| EXCESSIVE PELLET DEPOSIT IN BURN POT                   |                                                    |                                       | NORMAL OPERATION      | MINIMUM PELLET DEPOSIT IN BURN POT |                                                    |                                                        |
|--------------------------------------------------------|----------------------------------------------------|---------------------------------------|-----------------------|------------------------------------|----------------------------------------------------|--------------------------------------------------------|
| -3                                                     | -2                                                 | -1                                    | 0                     | +1                                 | +2                                                 | +3                                                     |
| THIRD DECREASE RANGE IF THE FIRST TWO ARE INSUFFICIENT | SECOND DECREASE RANGE IF THE FIRST IS INSUFFICIENT | FIRST DECREASE RANGE (TEST FOR 1 DAY) | OPTIMAL FACTORY VALUE | FIRST INCREASE RANGE               | SECOND INCREASE RANGE IF THE FIRST IS INSUFFICIENT | THIRD INCREASE RANGE IF THE FIRST TWO ARE INSUFFICIENT |

N.B.: IF THESE ADJUSTMENTS DO NOT SOLVE THE PROBLEM OF PELLET DEPOSITS IN THE BURN POT, PLEASE CONTACT YOUR LOCAL SERVICE CENTRE.

## CHRONO

This function allows stove ignition and switch-off to be automatically programmed.

The factory setting for **CHRONO** is off.

The chrono allows the programming of 4 time slots per day, which can be used every day of the week. **In each time slot, it is possible to set the ignition and switch-off times, the days of use of the programmed time slot, the desired temperature (if AUTOMATIC mode is used) and the set power. Current day and time settings are essential for the correct operation of the Chrono.**

### Recommendations

Before using the chrono function, it is necessary to set the current day and time. Therefore, check that the points in the sub-section "DATE-TIME" have been followed. To use the chrono function correctly, it must not only be programmed, but also enabled. The 4 time slots can be overlapped using the ignition and switch-off time settings. In this way, it is possible to create a combination of time slots with different temperatures and power levels, without changing the status of the stove.

N.B.: in the case of overlapping time slots, the stove will remain on until the last switch-off time.

## ENABLING

Allows the chrono and the different stove time slots to be enabled/disabled.

To set: OK > CHRONO > ENABLING

## CHRONO MODE

It allows the user to choose in which **MODE** (see paragraph) the stove will be switched on in the set time slots, choosing between:

- ♦ MANUAL
- ♦ AUTOMATIC
- ♦ AUX

## PRG 1-4

Prg x allows you to set the ignition and switch-off time, the days of use of the programmed time slot, the temperature and also the desired power. Current day and time settings are essential for the correct operation of the Chrono.

To set: OK > CHRONO > PRGX

|        |   |             |   |                      |                 |                                 |
|--------|---|-------------|---|----------------------|-----------------|---------------------------------|
| CHRONO | > | ENABLING    | > | PRG 1                | ON/OFF          | Enable/disable PRG 1            |
|        |   | ✓           |   | PRG 2                | ON/OFF          | Enable/disable PRG 2            |
|        |   | ✓           |   | PRG 3                | ON/OFF          | Enable/disable PRG 3            |
|        |   | ✓           |   | PRG 4                | ON/OFF          | Enable/disable PRG 4            |
|        |   | ✓           |   |                      |                 |                                 |
|        |   | CHRONO MODE | > | MANUAL/AUTOMATIC/AUX | -               | Set CHRONO mode                 |
|        |   | ✓           |   |                      |                 |                                 |
|        |   | PRG1        | > | START PRG1           | OFF-00:00-23:50 | Ignition time PRG1              |
|        |   | ✓           |   | STOP PRG1            | OFF-00:00-23:50 | Switch-off time PRG1            |
|        |   | ✓           |   | MONDAY...SUNDAY      | ON/OFF          | Enable/disable the days of PRG1 |
|        |   | ✓           |   | *SET PRG1            | 07- 37 °C       | Set thermostat PRG1             |
|        |   | ✓           |   | POWER PRG1           | 1-5             | Set power PRG1                  |
|        |   | ✓           |   |                      |                 |                                 |
|        |   | PRG2        | > | START PRG2           | OFF-00:00-23:50 | Ignition time PRG2              |
|        |   | ✓           |   | STOP PRG2            | OFF-00:00-23:50 | Switch-off time PRG2            |
|        |   | ✓           |   | MONDAY...SUNDAY      | ON/OFF          | Enable/disable the days of PRG2 |
|        |   | ✓           |   | *SET PRG2            | 07- 37 °C       | Set thermostat PRG2             |
|        |   | ✓           |   | POWER PRG2           | 1-5             | Set power PRG2                  |
|        |   | ✓           |   |                      |                 |                                 |
|        |   | PRG3        | > | START PRG3           | OFF-00:00-23:50 | Ignition time PRG3              |
|        |   | ✓           |   | STOP PRG3            | OFF-00:00-23:50 | Switch-off time PRG3            |
|        |   | ✓           |   | MONDAY...SUNDAY      | ON/OFF          | Enable/disable the days of PRG3 |
|        |   | ✓           |   | *SET PRG3            | 07- 37 °C       | Set thermostat PRG3             |
|        |   | ✓           |   | POWER PRG3           | 1-5             | Set power PRG3                  |
|        |   | ✓           |   |                      |                 |                                 |
|        |   | PRG4        | > | START PRG4           | OFF-00:00-23:50 | Ignition time PRG4              |
|        |   |             |   | STOP PRG4            | OFF-00:00-23:50 | Switch-off time PRG4            |
|        |   |             |   | MONDAY...SUNDAY      | ON/OFF          | Enable/disable the days of PRG4 |
|        |   |             |   | *SET PRG4            | 07- 37 °C       | Set thermostat PRG4             |
|        |   |             |   | POWER PRG4           | 1-5             | Set power PRG4                  |

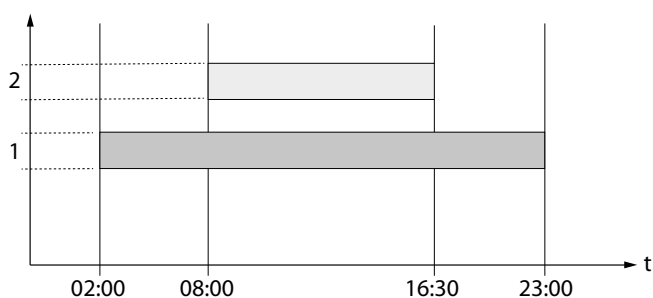
\*Only in AUTOMATIC mode



WHEN THE WEEKLY PROGRAMMER IS ACTIVE, THE RELATIVE ICON WILL BE SHOWN ON THE RADIO CONTROL DISPLAY

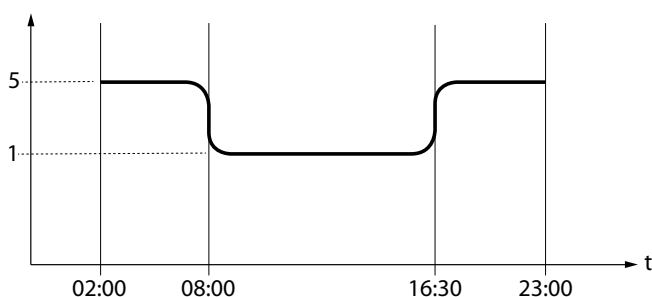


## EXAMPLE CHRONO TIME SLOT



## MANUAL

Power



Time slot 1

Start 02:00  
Stop 23:00

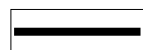
Power 5



Time slot 2

Start 08:00  
Stop 16:30

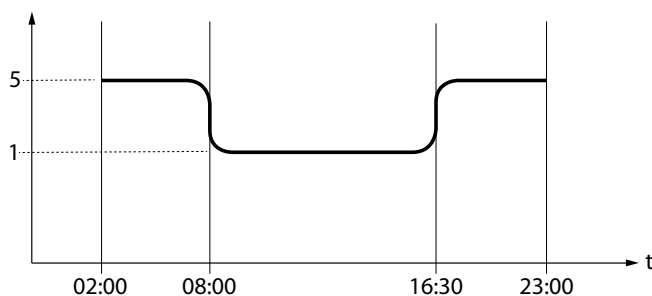
Power 1



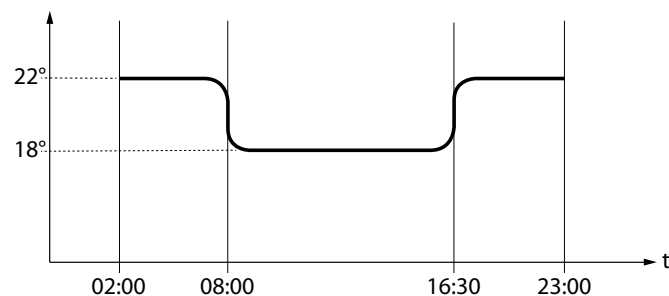
Stove setting

## AUTOMATIC

Power



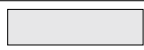
Set Thermostat



Time slot 1

Start 02:00 - Stop 23:00

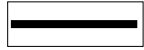
Power 5 - set temp 22°C



Time slot 2

Start 08:00 - Stop 16:30

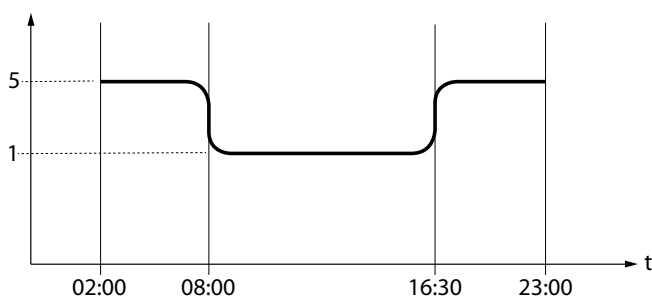
Power 1 - set temp 18°C



Stove setting

## AUX

Power



Time slot 1

Start 02:00  
Stop 23:00

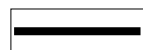
Power 5



Time slot 2

Start 08:00  
Stop 16:30

Power 1



Stove setting if TA contact closed

## SETTINGS

- ◆ DATE/TIME
- ◆ LANGUAGE
- ◆ DEGREES

SEE CHAPTER: COMMISSIONING SETTINGS.

### DISPLAY

The "DISPLAY" menu allows:



- ◆ Adjustment of Display contrast.



- ◆ Activation/Deactivation of backlight.



- ◆ Enabling/disabling of acoustic signal.

STAND-BY ◆ Setting of the timer to turn off the Display backlight.

RESET ◆ Setting of the timer to turn off the Display (sleep mode).

To set: OK > SETTINGS > DISPLAY.

SETTING THE SHORT TIME PROMOTES BATTERY LIFE

| DISPLAY  |       |
|----------|-------|
|          | 25    |
|          | ON    |
|          | ON    |
| STAND-BY | 4sec  |
| RESET    | 20sec |

### STAND BY

The **STAND BY** function is used if the stove needs to be turned off immediately instead of a power modulation.

To set: OK > SETTINGS > STAND BY.

## OPERATION IN AUTOMATIC MODE

### STAND BY FUNCTION SET TO ON

If the **STAND BY** function is active (**ON**) and the room temperature exceeds the **SET THERMOSTAT + DELTA T OFF** value, then the stove switches off after a preset factory delay, and **STAND BY** appears on the screen.

When the room temperature is lower than the **SET THERMOSTAT - DELTA T ON** value, and after a possible cooling time, the stove switches back on.

### STAND BY FUNCTION SET TO OFF (FACTORY SETTING)

If the **STAND BY** function is not active (**OFF**), if the stove exceeds the set room temperature it will switch to the minimum value, modulating. When the room temperature is lower than the **SET THERMOSTAT** the stove will restart at the set power and **WORK** will be displayed on the screen.

## OPERATION IN AUX MODE WITH ADDITIONAL THERMOSTAT (OPTIONAL)

### STAND BY FUNCTION SET TO ON

When the **STAND BY** function is active (**ON**), when the room temperature set on the supplementary thermostat is reached (open contact), the stove will switch off after a preset delay, and **STAND BY** will be displayed on the screen.

When the room temperature is less than the set temperature on the additional thermostat (closed contact), and after a certain cooling time, the stove ignites again.

### STAND BY FUNCTION SET TO OFF (FACTORY SETTING)

If the **STAND BY** function is not active (**OFF**), if the stove exceeds the room temperature set on the additional thermostat (contact open) it will switch to the minimum value, displaying **MODULATION**. When the room temperature is lower than the set value on the additional thermostat (closed contact), the stove will resume operation at the set power, and **WORK** will be displayed on the screen.



FOR CORRECT OPERATION, SET TO AUX.  
> SEE THE INSTALLATION CHAPTER SUPPLEMENTARY THERMOSTAT

## ADDITIONAL THERMOSTAT INSTALLATION (OPTIONAL)

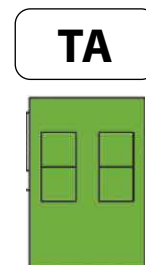
The stove can control the room temperature through an additional thermostat (optional).

After ignition (by pressing key 1 or in chrono mode), the stove will work to reach the set value on the thermostat, displaying **WORK** (closed contact) on the screen. The standard room sensor is by-passed automatically.

When the thermostat temperature has been reached (open contact), the stove switches to the minimum power level and displays **MODULATION** on the screen.

### CONTROLS PROCEDURE

- A mechanical or digital thermostat with a "normally open" input is required.
- Remove the plug from the socket.
- Using the figure to the side as a reference, connect the two thermostat cables (clean contact - no 230 V!).
- Connect the power to the stove again.
- Set **MODE** to **AUX**.



**PLEASE NOTE: THE TERMINAL CAN BE FOUND IN THE BAG INSIDE THE STOVE.**



**INSTALLATION MUST BE PERFORMED BY QUALIFIED STAFF AND/OR THE MANUFACTURER'S SERVICE TECHNICIANS**

## DELTA-T

This function allows the hysteresis thresholds to be set for stove ignition (**DELTA T ON**) and switch-off (**DELTA T OFF**), used as a room temperature adjustment interval if not managed by an external thermostat.

The possible values of *DELTA-T* vary between: 0.5 - 5°C

To set: *OK > SETTINGS > DELTA-T*

## FIRST LOAD

This function allows you to activate the gearmotor for continuous pellet feeding.

Before starting the function, make sure the stove is cold and "**OFF**".

To set: *OK > SETTINGS > FIRST LOAD*

To stop continuous feeding, simply press and hold the key  for 2 seconds.

### QUICK ACCESS:

Before starting the function, make sure the stove is cold and "**OFF**".

Press keys  +  at the same time for two seconds until the message "**FIRST LOAD**" is displayed.

To stop continuous feeding, simply press and hold the key  for 2 seconds.

## CLEANING

This function facilitates the normal cleaning of the combustion chamber by activating the flue gas fan.

With the stove cold and switched "**OFF**", activate the **CLEANING** function.

The message "**DO THE CLEANING**" appears.

Open the fire door and, using the poker supplied, clean the combustion chamber.

When cleaning is complete, close the door and end the function.

To set: *OK > SETTINGS > CLEANING*

## RESET

Allows the user to reset all editable values to the default values.

To set: *OK > SETTINGS > RESET*.

## EASY CONTROL

The function allows for two values to be set:

**OFF** (disabled - factory default)

ON (enabled)

Activation (**EASY CONTROL = ON**) is recommended in the event that there is an excessive formation of combustion residues in the flue during operation at reduced power (see **FLUE EXHAUST** chapter).

**Caution! It is advisable to activate the EASY CONTROL function under the supervision of a qualified technician.**

To set: OK > **SETTINGS** > **EASY CONTROL**

## RADIO PROBE

The **RADIO PROBE** is an optional accessory that controls the temperature in the installation or ducting room without having to use wired sensors.

For further details on its use and features, go to the website <https://www.lanordica-extraflame.com>

## DEPRESSURE NOTICE

It allows you to activate the buzzer for acoustic warnings if the door or the hopper are open.

**Please note: Activation can reduce battery life by 30%.**

*The battery life depends on the usage*

To set: OK > SETTINGS > DEPRESSURE NOTICE.

## ADDITIONAL FUNCTIONS

## DELAY SWITCH-OFF

You can program a delayed switch-off for the stove. For example, if it is 8 pm and the delayed switch-off is set to 1 h, the stove will automatically switch off at 9 pm.

If you press and hold keys  +  at the same time, the screen "DELAY SWITCH-OFF" will appear (this setting can only be configured if the stove is in the **PREPARATION** or **WORK** phase).

Use keys **▲** and **▼** to increase/decrease the number of hours after which the stove will automatically start the final cleaning phase.

The number of hours range from OFF, 1 to 9.

Press P6 to confirm and return to the home page.

One hour after the set switch-off time, the remaining operating time is indicated by displaying at one-minute intervals "switch off in" and the time "HOURS xx:xx".

[illegible]



TO FIND OUT WHERE YOUR NEAREST SERVICE CENTRE IS, CONTACT YOUR DEALER OR VISIT THE  
WEBSITE:  
[WWW.LANORDICA-EXTRAFLAME.COM](http://WWW.LANORDICA-EXTRAFLAME.COM)

## CLEANING AND MAINTENANCE

### ALWAYS FOLLOW THE INSTRUCTIONS IN COMPLETE SAFETY!

- ♦ Make sure that the power cord is unplugged because the generator may have been programmed to switch on.
- ♦ That the generator is cold all over.
- ♦ That the ashes are completely cold.
- ♦ Ensure efficient air exchange in the room during the product cleaning operations.
- ♦ Poor cleaning will compromise correct operation and safety!

## MAINTENANCE

For correct operation, the generator must undergo routine maintenance by a qualified technician, at least once a year. The periodic inspection and maintenance operations must always be performed by specialised, qualified technicians, who operate in accordance with the laws in force and the instructions given in this use and maintenance manual.



**FUMES FROM BLOCKED FLUES ARE DANGEROUS!!**  
**KEEP THE CHIMNEY AND FLUE CLEAR AND CLEAN IN ACCORDANCE WITH THE INSTRUCTIONS.**  
**EVERY YEAR, HAVE THE FUME EXTRACTION SYSTEM, FLUE PIPES AND T-FITTINGS, INCLUDING THE INSPECTION CAPS, CLEANED. IF PRESENT, ALSO CLEAN THE ELBOWS AND HORIZONTAL SECTIONS!**  
**THE GENERATOR CLEANING FREQUENCY IS INDICATIVE! IT DEPENDS ON THE QUALITY OF THE PELLETS AND FREQUENCY OF USE.**  
**THESE OPERATIONS MAY SOMETIMES NEED TO BE PERFORMED MORE OFTEN**

## PERIODIC CLEANING UNDER USER'S RESPONSIBILITY

The periodic cleaning operations, as indicated in this use and maintenance manual, must be performed with the utmost care after reading the instructions, procedures and frequency described in this use and maintenance manual.

### CLEANING THE SURFACES AND COVERING

#### **Never use abrasive or chemically aggressive detergents for cleaning!**

The surfaces must be cleaned when the generator and coating are completely cold. For the maintenance of the surfaces and metal parts, simply use a cloth dampened with water or water and neutral soap.

Failure to comply with these instructions may damage the surfaces of the generator and cause the invalidation of the warranty.

### CLEANING THE CERAMIC GLASS

#### **Never use abrasive or chemically aggressive detergents for cleaning!**

The ceramic glass must be cleaned when the glass is completely cold.

To clean the ceramic glass, simply use a dry brush and some damp newspaper dipped in ash. If the glass is very dirty, use a specific cleaning agent for ceramic glass. Spray a small amount on a cloth and use it on the ceramic glass. Do not spray the cleaning agent or any other liquid directly on the glass or seals!

Failure to comply with these instructions may damage the surfaces of the generator and cause the invalidation of the warranty

### CLEANING THE PELLET HOPPER

When the hopper is completely empty, disconnect the generator power cord, remove any residue (dust, debris, etc.) from the empty hopper before filling it up.



**THE PELLET HOPPER GASKETS, BURN POT AND FIRE DOOR GUARANTEE CORRECT STOVE OPERATION. THEY MUST BE PERIODICALLY CHECKED BY THE USER. IF THEY ARE WORN OR DAMAGED, DO NOT USE THE STOVE UNTIL THEY HAVE BEEN REPLACED.**  
**THESE OPERATIONS MUST BE PERFORMED BY A QUALIFIED TECHNICIAN.**

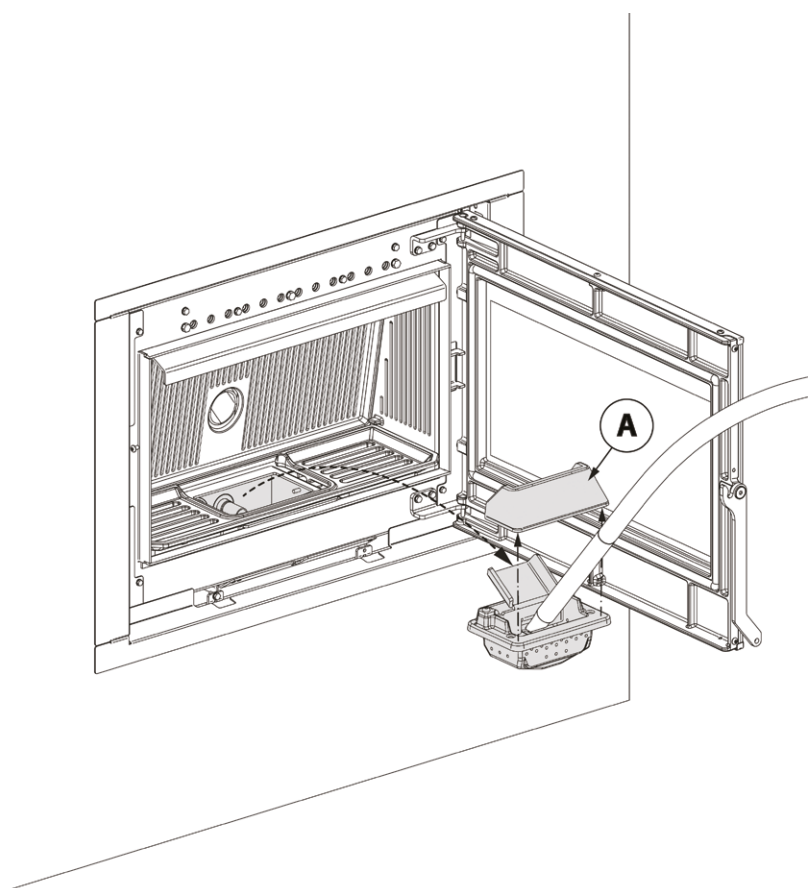


**IF THE POWER CORD IS DAMAGED, IT MUST BE REPLACED BY THE SERVICE CENTRE OR BY A SIMILARLY QUALIFIED PERSON, SO AS TO AVOID ALL RISKS.**

## BURN POT AND COMBUSTION CHAMBER:

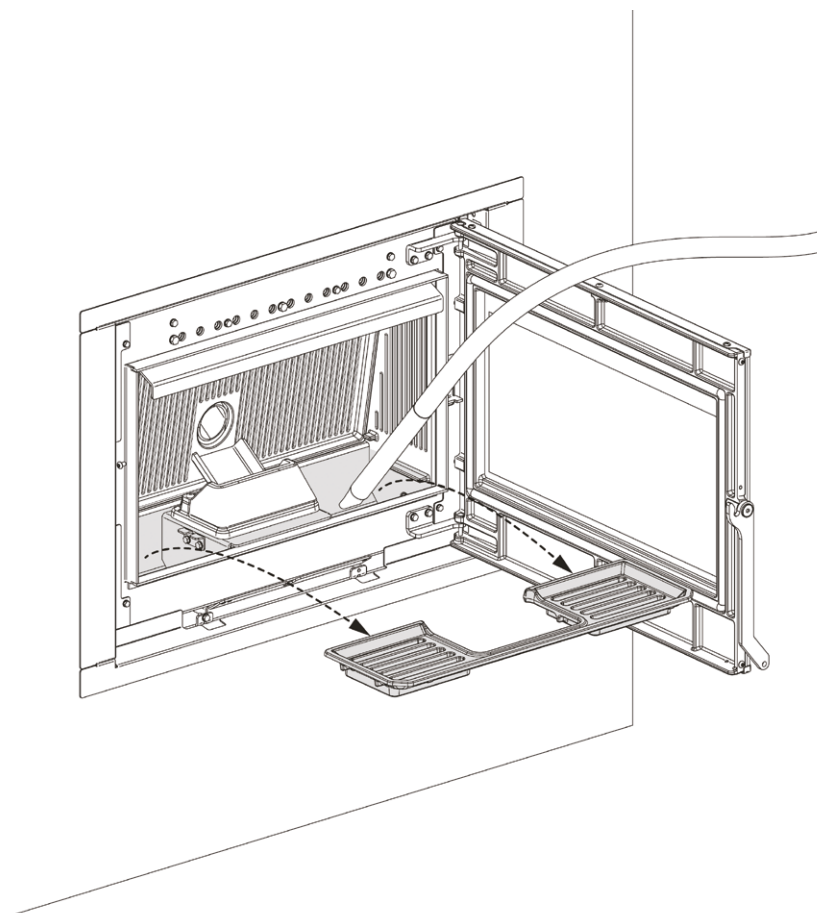
- ♦ Remove the burn pot completely from the relevant compartment.
- ♦ Once the flame guard (A) has been removed, vacuum the residue in the burn pot.
- ♦ Unblock all the holes in the burn pot using the supplied poker.
- ♦ Suck up the ash from the burn pot seat and combustion chamber.
- ♦ Re-position the burn pot in its slot and push it towards the fire wall and reposition the flame guard (A)

**NOTE:** Use a suitable ash vacuum cleaner with a specific container for separation of the ash collected.



## ASH DRAWER:

- ♦ Remove the grid from the combustion chamber.
- ♦ Vacuum the ash deposit in the combustion chamber compartment.
- ♦ Refit The grid.

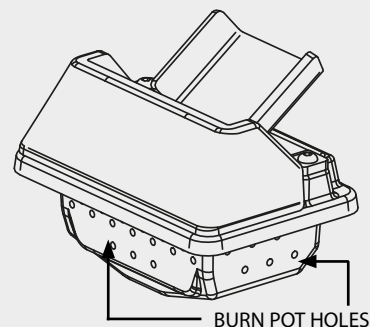




## A CLEAN BURN POT GUARANTEES CORRECT OPERATION!

BY KEEPING THE BURN POT AND ITS HOLES CONSTANTLY CLEAN AND FREE OF COMBUSTION RESIDUE, EXCELLENT COMBUSTION IS GUARANTEED OVERTIME, THUS PREVENTING ANY GENERATOR MALFUNCTIONS THAT MAY REQUIRE TECHNICAL ASSISTANCE.

THE "EASY SETUP" FUNCTION IN THE USER MENU CAN BE USED TO ADAPT COMBUSTION ON THE BASIS OF THE NEEDS DESCRIBED.



| PARTS/FREQUENCY                            | EVERY 2 DAYS | EVERY 7 DAYS | EVERY YEAR |
|--------------------------------------------|--------------|--------------|------------|
| BURN POT (USER)                            | X            |              |            |
| COMBUSTION CHAMBER (USER)                  | X            |              |            |
| ASH DRAWER (USER)                          |              | X            |            |
| HEAT EXCHANGER (TECHNICIAN)                |              |              | X          |
| T-SHAPED FITTING / SMOKE DUCT (TECHNICIAN) |              |              | X          |

One day means an average use of 8h at the rated power.

How often the ash drawer is emptied depends on a number of factors: the type of pellets, the stove output, the use of the stove and the type of installation.

TO FIND OUT WHERE YOUR NEAREST SERVICE CENTRE IS, CONTACT YOUR DEALER OR VISIT THE WEBSITE:  
**WWW.LANORDICA-EXTRAFLAME.COM**

## ROUTINE MAINTENANCE PERFORMED BY QUALIFIED TECHNICIANS

### Routine maintenance must be performed at least once a year.

Since the generator uses pellets as solid fuel, it requires annual routine maintenance, which must be performed by a **Qualified technician, using only original spare parts.**

Failure to comply may jeopardise the safety of the appliance and invalidate the warranty conditions.

By observing the cleaning schedule reserved to the user described in the use and maintenance manual, the generator will be guaranteed correct combustion over time, thus preventing any faults and/or malfunctions which may require subsequent technical assistance. Requests for routine maintenance are not covered by the warranty.

### GASKETS, PELLET HOPPER LID, DOOR, ASH DRAWER AND BURN POT, INSPECTION OF SMOKE DUCTS

The gaskets ensure the proper sealing of the stove and therefore its proper operation.

They must be periodically checked by the user. If they are worn or damaged, do not use the stove until they have been replaced.

These operations must be carried out by a qualified technician.

### CONNECTION TO THE FLUE

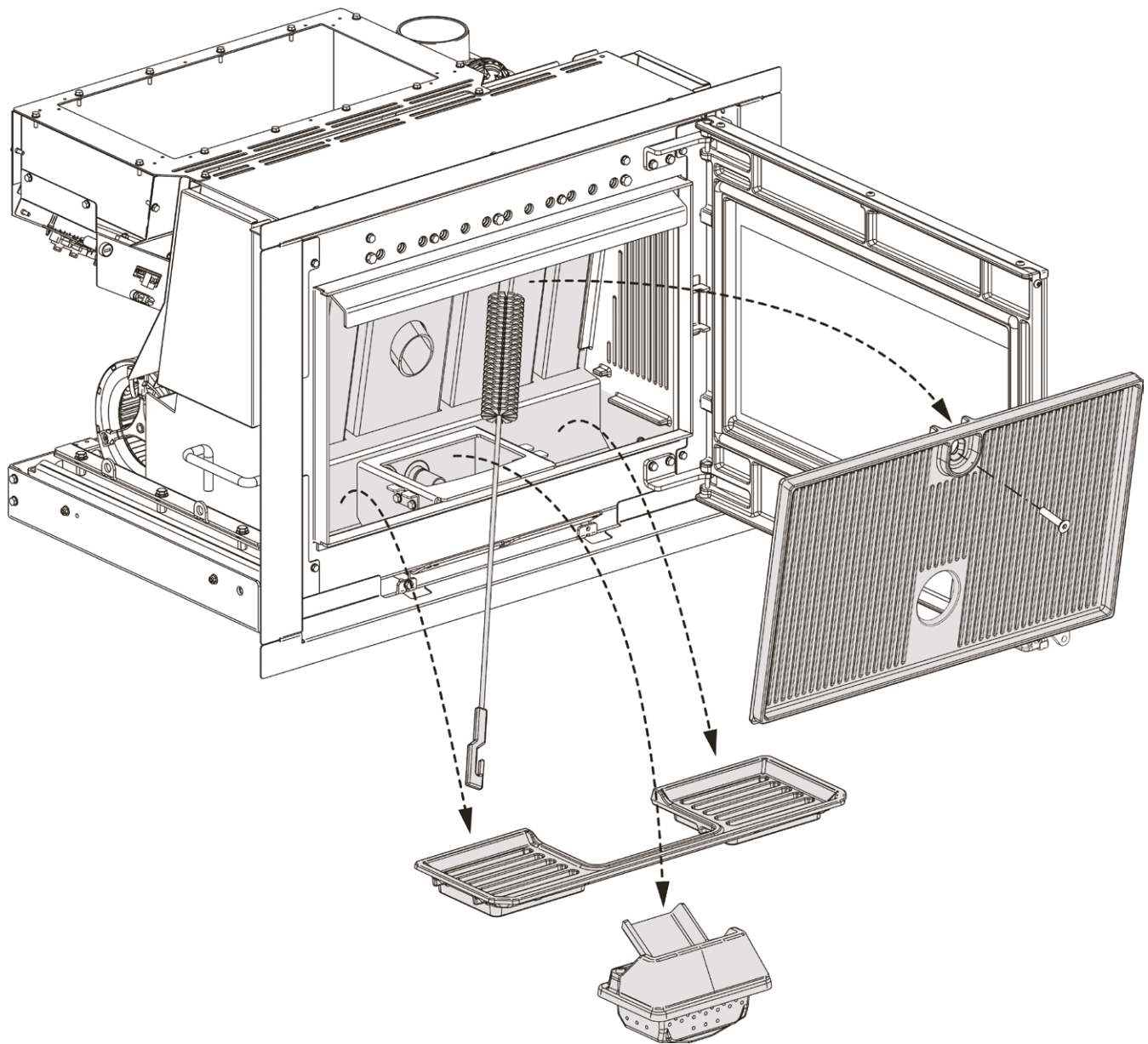
Annually, or in any case each time the flue pipe needs to be vacuumed and cleaned. If there are horizontal sections, the residue must be removed to prevent it from obstructing the flow of fumes.

## SHUT-DOWN (END OF SEASON)

At the end of each season, before turning the stove off, it is advisable to completely empty the pellet hopper, removing any pellet residue and dust with a vacuum cleaner.

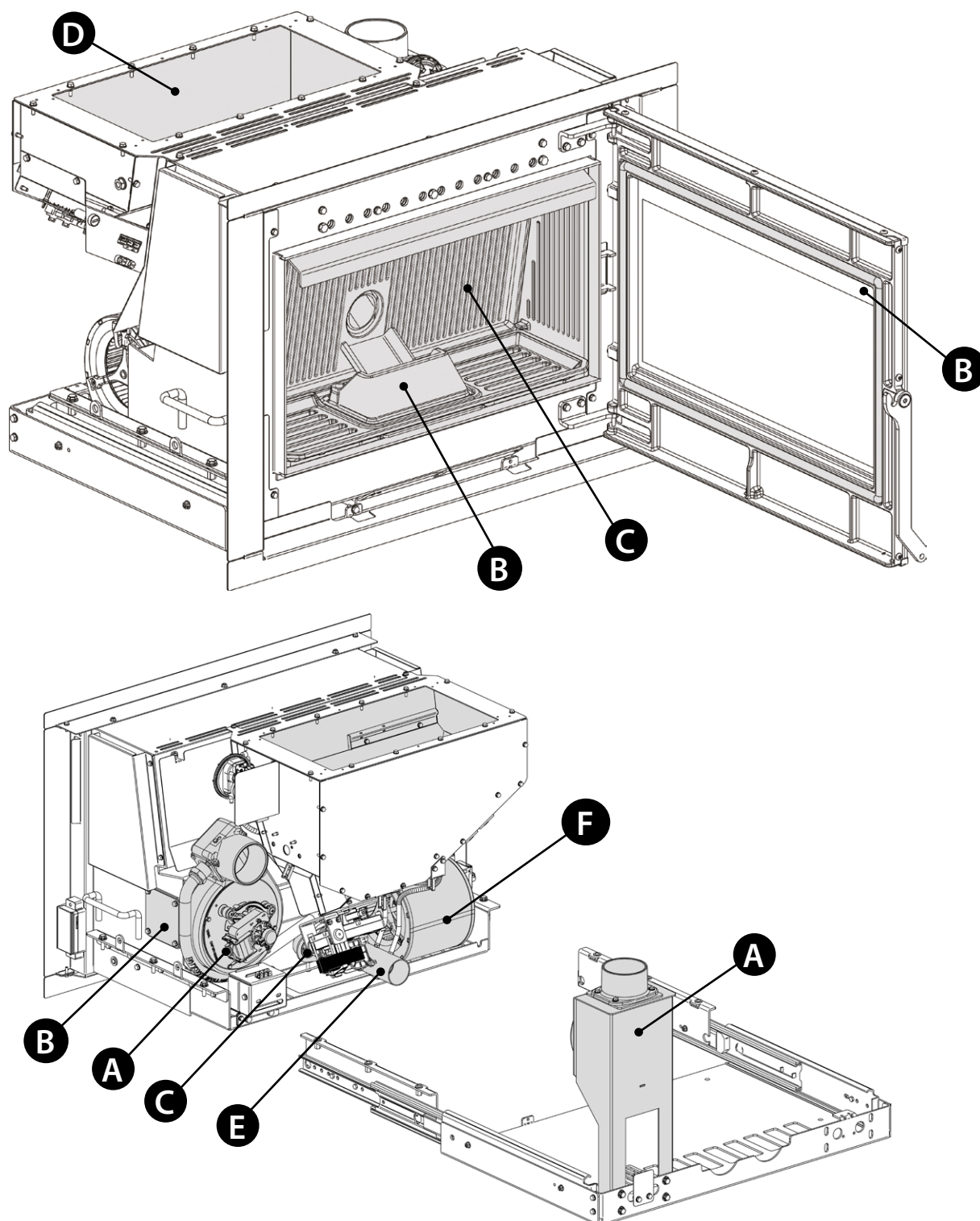
**Routine maintenance must be performed at least once a year.**

## HEAT EXCHANGER



## ROUTINE MAINTENANCE

THE IMAGES ARE FOR ILLUSTRATIVE PURPOSES.



|          |                                                                                    |
|----------|------------------------------------------------------------------------------------|
| <b>A</b> | Fumes motor (dismantling and cleaning, flue pipe and "T" fitting).                 |
| <b>B</b> | Gaskets, inspections, door (replace if necessary), burn pot and heat exchanger     |
| <b>C</b> | Combustion chamber and heat exchanger (full cleaning) including ignition plug pipe |
| <b>D</b> | Hopper (complete emptying and cleaning).                                           |
| <b>E</b> | Check air intake pipe.                                                             |
| <b>F</b> | Dismantling of ambient air fan and removal of dust and pellet residue.             |

## DISPLAYS

| DISPLAY            | REASON                                                                                                                                                                                                                                                                                                                                                       |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| OFF                | Generator off                                                                                                                                                                                                                                                                                                                                                |
| START              | The start-up phase is in progress                                                                                                                                                                                                                                                                                                                            |
| PELLET LOADING     | Continuous pellet feeding is in progress during the ignition phase                                                                                                                                                                                                                                                                                           |
| IGNITION           | The ignition phase is in progress                                                                                                                                                                                                                                                                                                                            |
| PREPARATION        | The preparation phase is in progress                                                                                                                                                                                                                                                                                                                         |
| WORK               | The normal work phase is in progress                                                                                                                                                                                                                                                                                                                         |
| MODULATION         | The generator is working at minimum                                                                                                                                                                                                                                                                                                                          |
| FINAL CLEANING     | The final cleaning is in progress                                                                                                                                                                                                                                                                                                                            |
| STAND-BY           | Generator off waiting for re-ignition due to the external thermostat.                                                                                                                                                                                                                                                                                        |
| COOLING STAND BY   | A new ignition is attempted when the generator has just been switched off. When the generator switches off, you must wait for the complete shutdown of the fumes motor, then clean the burn pot. The generator can only be re-ignited when these operations have been performed.                                                                             |
| BLACK OUT STAND BY | The generator is cooling after a power cut. Once cooling is completed, it will re-start automatically                                                                                                                                                                                                                                                        |
| AUTO BLOW          | The automatic blow is active                                                                                                                                                                                                                                                                                                                                 |
| CLOSE STOVE DOOR   | This indication means that you have 60 seconds to close the hatch/door and the pellet lid. Once 60 seconds have passed, during ignition the stove will go into "DEPR ALARM" mode, while during normal operation the stove will go into "COOLING STAND BY" mode before automatically resuming operation once the conditions are satisfied (cold stove, etc.). |
| CLOSE HOPPER       |                                                                                                                                                                                                                                                                                                                                                              |
| MIN DELTA-P        | The appliance detects abnormal conditions in the combustion air or flue gas outlet flows.                                                                                                                                                                                                                                                                    |
| AIR ZONE CONTROL   | This message, visible in the WORK phase, indicates that the appliance is optimising the distribution of hot air between the installation room and the ducted room.                                                                                                                                                                                           |

## ALARMS

| DISPLAY                                                                             | EXPLANATION                                                                                                                                                                  | SOLUTION                                                                                                                                                                                                                                                                 |
|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | Indicates the presence of an alarm.                                                                                                                                          | On: indicates the presence of an alarm<br>The alarm can be reset only if the fumes motor has stopped and 15 minutes have passed since the alarm was displayed, by pressing the ON/OFF key for 3 seconds.                                                                 |
| FUMES MOTOR FAULT                                                                   | Fumes motor fault                                                                                                                                                            | Contact after-sales centre                                                                                                                                                                                                                                               |
| FUMES PROBE                                                                         | Fumes probe fault.                                                                                                                                                           | Contact after-sales centre                                                                                                                                                                                                                                               |
| HOT FUMES                                                                           | High fumes temperature                                                                                                                                                       | Check pellet feed (see "EASY SETUP"), if the problem cannot be solved, contact a qualified technician.                                                                                                                                                                   |
| NO IGNITION                                                                         | The pellet hopper is empty.<br>Pellet feed calibration inadequate.<br>Thermostat bulbs tripped.                                                                              | Check for the presence of pellets in the hopper.<br>Adjust the pellet flow (see "EASY SETUP").<br>Check the procedures described in the "IGNITION" chapter.<br>Check bulb thermostats (see chapter on Resetting)                                                         |
| NO FLAME                                                                            | The pellet hopper is empty.<br>No pellet feed.<br>The gearmotor does not feed pellets.                                                                                       | Check for the presence of pellets in the hopper.<br>Adjust the pellet flow (see "EASY SETUP").<br>*Check bulb thermostats (see chapter on Resetting)                                                                                                                     |
| DEPR ALARM                                                                          | The door is not closed correctly.<br>The ash drawer is not closed correctly (if present)                                                                                     | Check hermetic door closure.<br>Check hermetic closure of the ash drawer (if present).                                                                                                                                                                                   |
| MIN DELTA-P ALARM 1                                                                 | The combustion chamber is dirty.<br>The fumes exhaust pipe is blocked/dirty<br>The vacuum detection channel inside the ash drawers is clogged.<br>The pellet hopper is open. | Check cleanliness of the fumes pipe and the combustion chamber.<br>Check and clean the hose connection and the ash drawer pressure switch tube.<br>Contact the after-sales centre.<br>Check that the hopper is properly closed and the condition of the sealing gaskets. |

\*IF PRESENT



|                                    |                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                         |
|------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>NO<br/>IGNITION - BLACK OUT</b> | No power during the ignition phase.                                                                                                                                                                                                                                                                | Turn the stove off using key 6 and repeat the procedure described in the "IGNITION" chapter.<br>Other reset operations should be performed by an authorised technician.                                                                                                                                 |
| <b>COMMAND AUGER<br/>ALARM</b>     | Abnormal pellet feeding.                                                                                                                                                                                                                                                                           | Contact after-sales centre                                                                                                                                                                                                                                                                              |
| <b>FAULT DELTA-P</b>               | Differential pressure transducer faulty or disconnected.                                                                                                                                                                                                                                           | Contact after-sales centre                                                                                                                                                                                                                                                                              |
| <b>MIN DELTA-P ALARM 2</b>         | The ash drawer is not closed correctly.<br>The air intake is clogged.<br>The combustion chamber is dirty.<br>The holes in the burn pot are clogged.<br>The heat exchanger and/or the fume pipe of the appliance are dirty.<br>The T-shaped fitting, the flue pipe or the chimney flue are clogged. | Check hermetic closure of the ash drawer.<br>Clean the air intake.<br>Clean the combustion chamber.<br>Clear the burn pot holes.<br>Clean the heat exchanger and the fume pipe of the appliance.<br>Clean/clear the T-shaped fitting, the flue pipe and the chimney flue.<br>Contact after-sales centre |

## DISPOSAL

## INFORMATION FOR MANAGEMENT OF ELECTRIC AND ELECTRONIC APPLIANCE WASTE CONTAINING BATTERIES OR ACCUMULATORS



This symbol, which is used on the product, batteries, accumulators or on the packaging or documents, means that at the end of its useful life, this product, the batteries and the accumulators included must not be collected, recycled or disposed of together with domestic waste. Improper management of electric or electronic waste or batteries or accumulators can lead to the leakage of hazardous substances contained in the product. For the purpose of preventing damage to health or the environment, users are kindly asked to separate this equipment and/or batteries or accumulators included from other types of waste and to arrange for disposal by the municipal waste service. It is possible to ask your local dealer to collect the waste electric or electronic appliance under the conditions and following the methods provided by national laws transposing the Directive 2012/19/EU.

Separate waste collection and recycling of unused electric and electronic equipment, batteries and accumulators helps to save natural resources and to guarantee that this waste is processed in a manner that is safe for health and the environment.

For more information about how to collect electric and electronic equipment and appliances, batteries and accumulators, please contact your local Council or Public Authority competent to issue the relevant permits.

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



| EN 16510-1<br>Symbol                                                                | EXPLANATION                                                         |
|-------------------------------------------------------------------------------------|---------------------------------------------------------------------|
| nom                                                                                 | Nominal heat output                                                 |
| part                                                                                | Part load heat output                                               |
| CON / INT                                                                           | Appliance operation, Continuous (CON) or Intermittent (INT)         |
| $CO_{2\text{ nom}} / CO_{2\text{ part}}$                                            | Carbon dioxide emission                                             |
| $CO_{\text{ nom}} / CO_{\text{ part}}$                                              | Carbon monoxide emission                                            |
| $d_B$                                                                               | Minimum distances to combustible materials - bottom                 |
| $d_C$                                                                               | Minimum distances to combustible materials - ceiling                |
| $d_F$                                                                               | Minimum distances to combustible materials - floor in front         |
| $d_L$                                                                               | Minimum distances to combustible materials - side radiation area    |
| $d_{\text{ non}}$                                                                   | Minimum distances to non-combustible walls                          |
| $d_{\text{ out}}$                                                                   | Flue gas exhaust pipe                                               |
| $d_p$                                                                               | Minimum distances to adjacent combustible materials - front         |
| $d_R$                                                                               | Minimum distances to combustible materials - rear                   |
| $d_s$                                                                               | Minimum distances to combustible materials - side                   |
| $E, f$                                                                              | Power supply voltage, frequency                                     |
| $EEl$                                                                               | Energy Efficiency Index                                             |
| $el_{\text{ max}}$                                                                  | Consumption of electrical auxiliary energy at nominal heat output   |
| $el_{\text{ min}}$                                                                  | Consumption of electrical auxiliary energy at part load heat output |
| $el_{\text{ SB}}$                                                                   | Consumption of electrical auxiliary energy at standby               |
| $H$                                                                                 | Appliance height                                                    |
| $L$                                                                                 | Appliance depth                                                     |
| $m$                                                                                 | Net weight                                                          |
| $m_{\text{ chim}}$                                                                  | Maximum load of a chimney the appliance max carry                   |
| $m_{\text{ h nom}} / m_{\text{ h part}}$                                            | Hourly consumption                                                  |
| $NO_{\text{ x nom}} / NO_{\text{ x par}}$                                           | Nitrogen oxides emission                                            |
| $OGC_{\text{ nom}} / OGC_{\text{ part}}$                                            | Emission of organic gaseous carbon                                  |
| $PM_{\text{ nom}} / PM_{\text{ part}}$                                              | Particulate matter emissions                                        |
| $P_{\text{ nom}} / P_{\text{ part}}$                                                | Heat output                                                         |
| $p_{\text{ nom}} / p_{\text{ part}}$                                                | Minimum flue draught                                                |
| $P_{\text{ SH nom}} / P_{\text{ SH part}}$                                          | Space heat output                                                   |
| $P_W$                                                                               | Permissible maximum water operating pressure                        |
| $P_{\text{ W nom}} / P_{\text{ W part}}$                                            | Water heat output                                                   |
| $s$                                                                                 | Thickness of the protective insulation material                     |
| $T_{\text{ class}}$                                                                 | Chimney designation                                                 |
| $T_{\text{ fg nom}} / T_{\text{ fg part}}$                                          | Mean flue gas temperature                                           |
| $T_{\text{ s nom}} / T_{\text{ s part}}$                                            | Flue gas outlet temperature                                         |
| $W$                                                                                 | Appliance width                                                     |
| $W_{\text{ max}}$                                                                   | Maximum electric power input                                        |
| $\eta_{\text{ nom}} / \eta_{\text{ part}}$                                          | Efficiency                                                          |
| $\eta_s$                                                                            | Seasonal space heating efficiency at nominal heat output            |
| $\Phi_{\text{ fg nom}} / \Phi_{\text{ fg part}}$                                    | Flue gas mass flow                                                  |
| Wood Pellet (L)                                                                     | Wood Pellet                                                         |
| Wood Logs (l)                                                                       | Wood Logs                                                           |
|  | Read and follow the user operating instructions                     |

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



# Extraflame®

## Riscaldamento a Pellet

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